

CUSTOMER NOTIFICATION

Date: 14th June 2018

IMPORTANT CIRCULAR TO OUR VALUED CUSTOMERS

Dear Valued Customer,

YM EFFICIENCY UPDATE – 14th JUNE 2018

The YM Efficiency is alongside at DP World, Sydney and has discharged some damaged containers allowing further import containers to be discharged. Discharging of non damaged Sydney imports containers commenced on 13th June at 1700hrs from forward bays. Containers which are available will be published via the DP World portal. DP World will also provide details to carriers (transport companies) via 1-Stop. Customers with damaged containers will be contacted in due course as to next steps.

In regard to export dry containers currently booked for the YM Efficiency, we intend to load them on this vessel in due course and we will provide further advice once the operations in Sydney have concluded.

As a proposed schedule starts to formulate for the remainder of her voyage we will advise customers accordingly.

YML staff are continuing to work diligently during this challenging period and we appreciate your understanding, patience and support at this time.

Should you have any queries, please contact your local Yang Ming Representative.

Customer Service: 1300 711 501