

STAKEHOLDER NEWSLETTER

2017-2018 FIRST QUARTER EDITION TOPICS

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2017-2018 2ND QUARTER HOLIDAY SCHEDULE

During the second quarter, the Administrative Offices of Trillium Health Resources will be closed on the following National Holidays. Access to care and crisis services will remain available through our 24-Hour Access to Care Line 877-685-2415.

- November 10 & 23-24
- December 25-27

NOTEWORTHY

Transforming Lives Honorees Announced

Trillium hosted the 2017 Transforming Lives Awards on Thursday, August 24th and recognized providers and community groups in eastern North Carolina that are transforming the lives of individuals with behavioral health needs. Eleven recipients garnered awards in thirteen categories.

[Learn More](#)

Community Training Needs Survey

We use training sessions and materials to help educate individuals and family members about behavioral health and share information about how North Carolina's health and Medicaid systems operate. Please take a moment to complete this short survey. Your suggestions will help us develop future training sessions and materials that are relevant to your needs. [Take Survey](#)

Free MH/IDD/SUD Directory

Looking for a contact at your LME/MCO? Need MH/IDD/SUD services? Are you looking for an advocacy organization in NC? Help with all of these questions and much more can be found in one place - for FREE - the NC Council of Community Program's yearly MH/IDD/SUD Directory. This directory is a comprehensive guide to state and local organizations within NC's MH/IDD/SUD system.

You can download the directory onto your cell phone, laptop or computer and take it with you. The electronic Directory is fully searchable and contains live links to help you get what you need quickly.



Go to the NC Council's website <http://www.nc-council.org/download-our-directory/> to download the newly released 2017-18 Directory today!



Need to Report Fraud or Abuse?

EthicsPoint is a secure and confidential system available 24 hours a day, 7 days a week for reporting suspected violations of fraud and abuse and confidentiality breaches.

From any computer, go to:

- www.TrilliumHealthResources.ethicspoint.com
- Call toll free: 1-855-659-7660

[VIEW, PRINT, and
SHARE FLYER](#)

TRILLIUM INITIATIVES

CHILD FIRST

Child First is a national, evidence-based, two-generation model that works with very vulnerable young children and families, providing intensive, home-based services. Child First works with parents and young children together in their homes because that provides the best opportunity to strengthen families. North Carolina was selected as a replication site for Child First, assisted by the efforts of Trillium Health Resources. Coastal Horizons, Easterseals UCP, Kids First, and the Power of U are all affiliated agencies in the Trillium catchment area [Learn More](#)

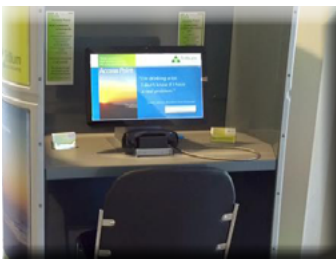


ACCESS POINT KIOSKS

The Access Point kiosks are screening tools designed to provide people with access to anonymous, evidence-based screenings for mental health and substance use challenges.



During the last quarter, [Pamlico](#) and [Tyrrell](#) counties received this unique screening tool.



Want to learn more about Access Point? Review, Print, and Share these valuable resources:

- [Access Point Fact Sheet](#)
- [Access Point Rack Card](#)
- trilliumncaccesspoint.org

MENTAL HEALTH FIRST AID

Mental Health First Aid is an 8-hour, in-person certification course for adults. It teaches them how to help adolescents and adults who may be developing a mental health condition or experiencing a mental health crisis. Training is specialized for the youth and adult population.

Interested in attending:

- Youth Mental Health First Aid [Learn More](#)
- Adult Mental Health First Aid [Learn More](#)

Courtesy of WNCT: [Beaufort County teachers attend mental health first aid training](#)

Geriatric Mental Health First Aid Training

Did you know that Trillium's GAST team offers mental health first aid training that focuses on the geriatric population? [Learn More](#)



Select image to review the September-October GAST Newsletter

Want to automatically receive the GAST Newsletter? [Subscribe Here](#)

*Select BRIDGE-NEWSLETTER-GAST from the email lists.

CRISIS INTERVENTION TEAM (CIT) TRAINING

The CIT Program is a 40-hour course for law enforcement officers and first responders. [Learn More](#)

During the first quarter, Trillium's CIT program trained over 80 law enforcement officers and first responders across our catchment area.



Pictured: Recent graduates - Law enforcement officers from New Hanover County

"I treat them with the same empathy I would want for Tucker"

~Detective Jamie Fields



Select Image to Learn More



CIT Training steps out of the classroom giving officers and children diagnosed with limited abilities a chance to interact. Officers learned about inclusion and the children took a peek inside real police cars. [Learn More](#)

Interested in becoming actively involved with Crisis Intervention Team (CIT) Training? Contact CIT@TrilliumNC.org to learn how.

TRILLIUM IS TRANSFORMING LIVES...

...by Giving Back

Trillium's Call Center staff held a "Heal The World" challenge for the entire month of August. They had four teams in the call center trying to raise as much money as possible!! There were lots of donations made and raffle tickets purchased resulting in nearly \$3,000 raised in one month.

100% of the proceeds were donated to each team's charity of choice - [Alzheimer's of NC](#), [Restore One](#), [American Cancer Society](#), and [PGA Reach](#).



Pictured: Trillium's Call Center Staff

...by Supporting Our Communities

Over the past quarter Trillium participated in community events and provided feedback at speaker forums throughout eastern North Carolina. Pictured below are just a few events Trillium attended. Select the image to learn more.



Lights of Hope Event - Greenville



Pitt County Overdose Awareness Event



2017 Transforming Lives Awards-Greenville



Making great strides for a Healthier Carteret Co.



Nash Co. Info Session

...by Partnering with Others

Trillium partnered with Easterseals UCP and Autism Society of NC to provide summer camp opportunities to individuals with limited abilities. As a result of this initiative, 351 members and 28 siblings gained valuable social and recreational experiences.



Video - Easterseals UCP
2017 Empower Summer Camp

...by Sharing Information

The **Community News** newsletter is published and released bi-monthly by the NC Council of Community Programs.



Mental Health America shares updates and news in their electronic publication, **News from National**.



Information is shared daily on our Website and Social Media outlets. Take a moment to Like, Follow, and Share with others.



MONTHLY AWARENESS

Trillium Health Resources recognizes monthly awareness events sponsored by local or national organizations and agencies. By helping to publicize these events, we bring attention to these causes to help reduce stigma and share the need for behavioral services to address them.

Upcoming Observances

October 10th is **World Mental Health Day**.

World Mental Health Day is a day for global mental health education, awareness, and advocacy against social stigma. It was first celebrated in 1992 at the initiative of the World Federation for Mental Health, a global mental health organization with members and contacts in more than 150 countries. [Learn More](#)



National Disability Employment Awareness Month occurs every October

to educate about disability employment issues and

celebrate the many and varied contributions of America's workers with disabilities. [Learn More](#)

October is **Down Syndrome Awareness Month**.

Approximately one in every 700 babies in the United States is born with Down syndrome, making Down syndrome the most common chromosomal condition. [Learn More](#)



UPCOMING EVENTS AND OPPORTUNITIES

OCTOBER

[Behavioral Interventions to Address Problematic Behaviors and Creatively Engaging Children & Adolescents in a Group](#)

October 5, 8:30am-3:30pm
Greenville, NC

[Finding Your Voice: Positive Parent Advocacy](#)

October 5, 6pm-8pm
Jacksonville, NC

[Transitioning to Adulthood with ADHD](#)

October 5, 8pm-9pm
Webinar

[Advanced Motivational Interviewing Tips for Working Teens & Young Adults](#)

October 6, 8am-3:30pm
Greenville, NC

[6th Annual DSNOCC Buddy Walk and 1st Annual Buddy Run](#)

October 7, 8am-12pm
Jacksonville, NC

[OBX Alzheimer's Walk](#)

October 7, 9:30am-1pm
Kill Devil Hills, NC

[NC Recovery Fest](#)

October 7, 10am-2pm
Raleigh, NC

[Connect with Craven Community Outreach](#)

October 10, 4pm-7:30pm
New Bern, NC

[A Trauma-Informed Model of Care for Assessment & Intervention for Victims of Intimate Partner Violence](#)

October 12, 8am-4pm
Greenville, NC

[2017 G.R.E.A.T. Conference "Bridge to Success"](#)

October 18, 8:30am-12:30pm
Wilmington, NC

[2017 Healthy Aging & Wellness Expo](#)

October 19, 9am-1pm
Greenville, NC

[NC Tide Fall 2017 Conference](#)

October 22-25, 8am-12pm
Asheville, NC

[2017 Dementia Caregiver Education Conference](#)

October 24, 8am-4pm
Fayetteville, NC

[2017 NC Missions of Mercy Clinic](#)

October 27, 8am-5pm
New Bern, NC

[2017 Walk to End Alzheimer's](#)

October 28
Jacksonville, 10am-1pm
New Bern, 11am-2pm

NOVEMBER

[2017 Substance Abuse Services Conference](#)

November 1-2, 8am-4:45pm
Greenville, NC

[2017 Walk to End Alzheimer's](#)

November 4
Wilmington, 9am-12pm

[Let's Talk about YOUR Child's IEP](#)

November 4, 9:30am-2pm
Jacksonville, NC

[Recovery Rock Fest 2017](#)

November 4, 10am-4pm
Wilmington, NC

[Family & Community Resource Fair](#)

November 5, 2pm-5pm
Greenville, NC

[Dementia Caregiver Workshop](#)

November 7, 9:30am-4:30pm
Goldsboro, NC

[Differential Diagnosis and Comorbidities in ASD](#)

November 8, 8:30am-3:30pm
Greenville, NC

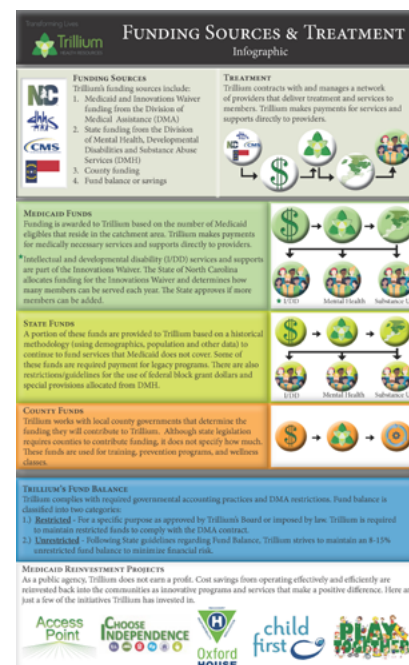
DECEMBER

[Emerging Horizon - 2017 Conference and Exhibition](#)

December 5, 6 - 12pm-6:30pm
Pinehurst, NC

Training and event information is added daily. For the most current training and event information follow us on Facebook and Twitter or visit our [Training and Events](#) page on our website.

What to know more about Trillium's funding sources and money flow? Select image to view, print, and share.



YOUR LOCAL CONNECTION

Northern Region

Bertie, Chowan, Gates, Martin, Pasquotank, Camden, Currituck, Hertford, Northampton, and Perquimans County

Bland Baker, Director
Bland.Baker@TrilliumNC.org
866-998-2597

Central Region

Beaufort, Dare, Nash, Pamlico, Tyrrell, Craven, Hyde, Pitt, and Washington County

Dave Peterson, Director
Dave.Peterson@TrilliumNC.org
866-998-2597

Southern Region

Brunswick, Jones, Onslow, Carteret, New Hanover, and Pender County

David Tart, Director
David.Tart@TrilliumNC.org
866-998-2597

NEED TRILLIUM RESOURCES?

Contact info@trilliumnc.org to request the following Trillium resources:

[Access to Care Brochure](#)
[English](#), [Spanish](#)

[IDD Service Array Brochure](#)
[English](#), [Spanish](#)

[Mental Health First Aid Brochure](#)
[English](#), [Spanish](#)

[CIT Brochure](#)
[English](#)

[Housing Brochure](#)
[English](#), [Spanish](#)

[Veterans Brochure](#)
[English](#), [Spanish](#)

Additional brochures available. Contact info@trilliumnc.org for more information.

ABOUT TRILLIUM HEALTH RESOURCES

Trillium Health Resources is a leading specialty care manager (LME/MCO) for individuals with substance use, mental illness and intellectual/developmental disabilities.

Trillium is the second largest LME/MCO in terms of geography and number of counties served. Trillium's 25 counties totals approximately 1.38 million individuals with about 200,000 being Medicaid eligible.

Trillium is nationally accredited by URAC in areas of Call Center, Provider Network Management and Utilization Management.

Trillium takes a person-centered approach to health and wellbeing, coordinating care across multiple systems to achieve improved health outcomes, quality of care and efficient use of resources.

Trillium is investing in innovation to meet the unique needs of the individuals and communities we serve, and remains focused on delivering the right services, in the right amount, at the right time.

For more information, visit TrilliumHealthResources.org.

Transforming Lives



24 Hour Crisis Care & Service Enrollment - 877-685-2415

Administrative & Business Matters - 866-998-2597

TrilliumHealthResources.org

