

# 2019 Contract and Attestation Requirements

Cigna-HealthSpring's online attestation process allows Agents and Agencies to complete all required contractual updates and attestations as part of our annual agent certification process.

## Agents

- Agents cannot begin 2019 certification training until all contractual agreements are complete.
- **All Agents must complete attestation requirements and certification by December 31, 2018, or forfeit renewal payments.**

## Agencies

- **Agencies must complete attestation requirements by December 31, 2018, otherwise January 2019 payments will be withheld.**
- **Agencies that fail to complete these requirements by March 31, 2019, will forfeit payments.**
- If the agency representative is also licensed and appointed with Cigna-HealthSpring, he/she will also need to log in with personal credentials to attest as an agent.

## New for 2019

- **Agencies will now log in with their agency NPN numbers as usernames.**
- Each agency received two separate emails in July; one containing the username, the other containing the current password.

