

Suggested Student Activities

HOSPITALITY – Food & Beverage

Teachers delivering this course and workplace supervisors who have hosted their students recommend any of the following activities for students to complete during work placement. This is not a finite list, you may wish to offer other equally suitable activities relevant to the course.

Talking with the students should help reveal their level of confidence and maturity, their current strengths, their preferred competencies to work on and perhaps some areas to improve.

NB: The activities include degrees of independent work – instruction and supervision must still be provided for the student.

- Undertake WH&S induction training for the site
- Customer service – greet/farewell customers
- Preparing for service period e.g. setting up tables and chairs, cleaning and setting of crockery, cutlery, glassware etc.
- Provide a link between the kitchen and service area
- Clean and maintain the premises in which work is performed
- Taking orders
- Providing food/beverage (non-alcoholic) service
- Clearing tables
- Observe and assist in cleansing and sanitising procedures used in the establishment

For great work placement support contact...

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