

Accommodations are arranged at the Fairmont Chateau Frontenac at a rate of \$179 (Fairmont room), or \$189 (Deluxe Room) plus applicable taxes.
[Use this link to book](#) or call the hotel directly at: 1.800.441.1414

2017 National Forum – Program			
Thursday, April 6, 2017			
Start	End	Activity	Location
7am	11.30am	Board of Directors meeting (invitation only)	Chateau Frontenac
10am	5pm	Registration Desk Open	Chateau Frontenac
12pm	1pm	Opening remarks and Welcome Luncheon	Chateau Frontenac
1.15pm	5.30pm	Hear from Sandler training about top tips for Managing your team, resolving workplace conflict, and managing change effectively.	Terry Ledden - Sandler Sales Training
3pm	3.30pm	Refreshment break	Foyer
5.30pm	6.30pm	Free time – freshen up before dinner	Hotel
6.30pm	7.00pm	Transfer to Cabico Boutique	Bus transfer
7.00pm	Onwards	Opening Reception at Cabico Boutique	Cabico Boutique
9.30pm	Onwards	Transfer back to hotel, free night following	-



Our opening Reception will be held at the Cabico Boutique. This will be an exceptional evening where you will see the impressive showroom facilities of one of our largest member companies. Thank you to CABICO as our generous hosts.

Here is an overview of our Management Seminar with Terry Ledden, Sandler Training:

1. GOAL SETTING

Competency

The participants will know how to identify team members' personal goals and align them with corporate goals in order to maximize effectiveness.

Purpose

To define the managers' function of connecting employee goals with department goals to improve employee satisfaction and motivate employees to perform at optimum level.



Learning Objectives

At the end of the session the participant will be able to:

- Discuss the connection between company vision and employee performance
- Discuss some of the tangible and intangible goals that motivate team members
- Describe the managers' role in directing the performance of team members

2. Managing Work Relationships - Conflict Resolution

Competency

The manager will be aware that conflict among team members is inevitable, that avoiding conflict contaminates effective team functioning, erodes employee satisfaction and ultimately leads to increased turnover.

Purpose

To provide a conceptual frame of reference for viewing and managing conflict.

Learning Objectives

At the end of the session the participant will be able to:

- State the reasons that, despite clear communication and consistent role modelling, conflict will inevitably develop among the team members
- Explain that conflict among the members is beneficial, if it is identified and managed.
- List the overt and covert signs of conflict
- Describe the managers' role in a process for managing conflict and harnessing the creative diversity of the group.

3. Managing Change

Competency

The participant will understand the impact of change on employees and know how to use a systematic approach to facilitate change in his/her department.

Purpose

To provide a conceptual framework for viewing and understanding change and a systematic process to help people transition through change.

At the end of the session the manager will be able to:

- Describe how people react to change
- Discuss the principles of change
- Describe a manager's role in helping team members transition through change
- Describe a step-by-step process for facilitating change.

Friday, April 7, 2017			
<i>Start</i>	<i>End</i>	<i>Activity</i>	<i>Location/Speaker</i>
7am	8.00am	Registration Desk open /Full Breakfast	Chateau Frontenac
8.00am	9.00am	Opening Keynote Address: The Future of the Workforce	Chateau Frontenac Eric Termuende
9.00am	10.00am	Industry 4.0 & the Rise of Self-Driving Carts	Stu McCrory OTTO Motors, a division of Clearpath
10.00am	10.30	Transfer	
10.30am	11.30am	Tour of Vortek Industries	On bus
11.30am	12.00	Transfer to Teknion (tour # 2)	On bus
12.15pm	1.30pm	Tour: Teknion	On bus
		BOX LUNCHEON ON BUS	
1.30pm	2.30pm	Transfer to Armoires DLM	On bus
2.30pm	3.30pm	Tour of DLM	On bus
3.30pm	4.30pm	Transfer back to hotel	On bus
5.00pm	7.00pm	Walking tour of Quebec city	Start at Chateau Frontenac
7.00pm	Onwards	Dinner: Chez Boulay 	1110, Saint-Jean street Québec (Québec) G1R 1S4

Here is an overview of our Keynote with Eric Termuende:

The Future of our Workforce

By 2025, 75% of the workforce will be Generation Y: What does this mean for the future of work? With the average tenure of a Gen Yer being just over two years in a company, how can we strengthen institutional memory by developing a sustainable employee base? How do we reduce the time, energy, and finances lost when the recruiting cycle becomes shorter and shorter? How are students being educated about their careers, and how can we engage them once they join our companies? What does the future of work mean for the traditional career, and how is technology changing the way we work? This presentation will outline how to better attract, engage, and retain a employees of all



generations, including this highly misunderstood generation. The future of work is happening now, and businesses have to be sure that the communication of their culture is being done properly to attract the best possible employees for them.

Session Title: Industry 4.0 & the Rise of Self-Driving Vehicles

Here is an overview of our session with Stu McCrory:

Industry 4.0 & the Rise of Self-Driving Carts

How do industrial operators use self-driving vehicles to stream data and increase efficiency? Industry 4.0 is enabled by massive technology pillars that have been in development for the last decade: cloud computing, big data, the internet of things, and mobile computing. The field of robotics has been able to capitalize on these trends to make self-driving vehicles possible. This presentation will discuss how self-driving vehicle technology leverages Industry 4.0 capabilities to enable intelligent, data-driven, interconnected industrial operations.

VORTEK Spaces is an award winning application that will turn your CAD drawings from Cabinet Vision or Sketch Up into a stunning live 3D interactive experience in no time! Your chance to visit Arcane Technologies, the company behind VORTEK Spaces. For almost 10 years we have specialized in software development in virtual reality (VR), augmented reality (AR), multimedia and 3D interactive technologies for the interior design market as well as custom projects for different industries like aviation, military, museums and more.

During the tour, you will get to experience some of the latest virtual and augmented reality technologies available on the market such as VR headsets, 3D visualizations, and immersive environments.

Saturday, April 8, 2017			
<i>Start</i>	<i>End</i>	<i>Activity</i>	<i>Location</i>
7.30am	8.30am	Breakfast and Certification update.	Chateau Frontenac
8.30am	9am	Annual General Meeting	Chateau Frontenac
9.00am	10.30am	Morning session: Part Processing, tracking and sorting using Robotics and RFID – Case study with Muskoka Cabinet Company”	Luke Elias, Muskoka Cabinets Tommy Gagnon, AutomaTech Robotik
10.30am	11.00am	Refreshment break	Chateau Frontenac
11.00am	12pm	“What’s New”: Supplier Presentations	Chateau Frontenac
12pm	1.00pm	Lunch	Chateau Frontenac
1.00pm	2.30pm	“Case Study in 3D Printing” With Javelin Technologies	David Hayes, Javelin Technologies
2.30pm	3.30pm	“What’s New”: Supplier Presentations	Chateau Frontenac
3.30pm	5.30pm	Manufacturers Roundtable – Hear from your fellow manufacturers across the country and discuss common themes that impact your business.	Facilitated by Stephan Kleiser, Woodworking Canada
3.30pm	6.00pm	Suppliers set up for Reception Showcase	Chateau Frontenac
6.30pm	8.00pm	Supplier showcase and Cocktail Reception	Chateau Frontenac
8.00pm	Late!	President’s Dinner – Superheroes Theme	Chateau Frontenac

Sunday, April 9, 2017			
<i>Start</i>	<i>End</i>	<i>Activity</i>	<i>Location</i>
7.30am	9.00am	Breakfast and Closing Session: Automated Finishing	Chateau Frontenac
9.00am	9.30am	Closing remarks	Caroline Castrucci

**Note transportation to and from plant tours is provided.*

**Program subject to change without notice*

Last updated: January 23 2017