



**U.S. Department
of Transportation**

**Office of the Secretary
of Transportation (OST)**

1200 New Jersey Ave., S.E.
Washington, DC 20590

OST FOIA Contact Information

FOIA Requester Service Center
202-366-4542; ost.foia@dot.gov

Kathy Ray, FOIA Officer
202-366-5546; kathy.ray@dot.gov

Fern Kaufman, FOIA Public Liaison
202-366-8067; fern.kaufman@dot.gov

September 1, 2017

Mr. Andrew Applebaum
Ex rel. Flyers Rights Education Fund
1440 G St., NW
Washington, DC 20005
andrew@flyersrights.org

File No.: FY 2017-0237

Dear Mr. Applebaum:

This is in response to your Freedom of Information Act (FOIA) request dated May 16, 2017. You requested the Friday, May 12, 2017 letter from the Office of Aviation Enforcement & Proceedings to United Airlines detailing the findings of DOT's investigation into the April 9, 2017 incident on United Airlines Flight 3411.

The document is being released to you in full and is included with this response.

For additional information, please see contact information above.

Sincerely,

Kathy Ray
Departmental FOIA Officer

Enclosure