Creating a Safe and Welcoming Environment for LGBTQ+ Patients

Ronald Holt, DO, MPA, FAPA
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Creating a Safe and Welcoming Environment for LGBTQ+ Patients

- Why is this Important?
- Waiting Room/Reception Greeting
- Intake Forms
- Interactions with Doctors
- Risk Factors for LGBTQ Folks
- Sexual History
- Trans Interactions
- Coming Out
- Suicide Assessment
Why Important: You Can’t Heal Your Patients if They’re Hiding (From You)
Waiting Room/Reception

- Setting the stage
- Waiting room so important
- Other ways to be welcoming
Intake Form

**Gender:**
- Female
- Male
- Transgender
- Non-binary

**Current relationship status:**
- Single
- Married
- Engaged
- Dating
- Partnered

**Living situation:**
- Live alone
- Live with spouse/partner
- Live with roommates
- Live in parental home
- Live with family

**Are you currently experiencing any sexual problems?**
- Yes
- No

**Sexual Orientation identity:**
- Bisexual
- Gay
- Lesbian
- Heterosexual
- Queer
- Other (please specify)

**Children in home:**
- None
- Children
- Spouse/Partner's children
- Ex-spouse/Partner's children

**What safer sex methods do you use, if any?**

**Do you need any information about safer-sex techniques?**
- Yes
- No

**Do you have any concerns related to your gender identity/expression or your sex of assignment?**

**Do you currently use or have you used hormones (e.g., Androgens, Estrogen, etc.)?**

**Do you need any information about hormone therapy?**

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Interactions with Doctor

• Perusing intake form
• Introduction - pronouns
• Pin on white jacket
• Disclosure if appropriate
Risk Factors Impacting LGBTQ+ Patients

- Ask about their experiences
- Acknowledging risk factors
- Setting a welcoming stage for deeper discussions
Opening the Door to a Sexual History

Have you been tested for HIV?
- Yes
- No

Are you HIV-positive?
- Yes
- No
- Unknown

I have been diagnosed with and/or treated for:
- Bacterial vaginosis
- Chlamydia
- Gonorrhea
- Herpes
- HPV/ human papilloma virus (causes genital warts & abnormal pap smear)
- Syphilis
- None

Have you ever been diagnosed with or treated for hepatitis A, B, and/or C?
- Hepatitis A
- Hepatitis B
- Hepatitis C

Have you ever been told that you have chronic hepatitis B or C, or are a "hepatitis B or C carrier"?
- If yes, which and when?

Have you ever been vaccinated against hepatitis A or B?
- Vaccinated against hepatitis A
- Vaccinated against hepatitis B

Below is a list of risk factors for hepatitis A, B, and C.
Check any that apply to you.
- Sexual activity that draws blood or fluid
- Multiple sex partners
- Oral-fecal contact
- Sexual activity during menstrual period
- Travel extensively
- Dine out extensively
- Tattoos, piercing
- Use intravenous or snorted drugs
- Ever been diagnosed with or treated for an STD
- Close contact with someone who has chronic hepatitis B or C
- None apply
- Not sure if any apply

Reference and Resource Documents

Chapter 1 Endnotes
2. Gay Men’s Health: Small Effort, Big Change. www.gmchamber.com/sexualhealth/}

Chapter 2 Endnotes
Opening the Door to Trans Health

- Intake Form
- Accidentally offend
- Honesty about knowledge
- Need to assess what is present
Opening the Door to Coming Out

• Assess where patient is first
• Need to form alliance
• Ways to set stage
• Consequences of premature outing
Opening the Door to Suicide Prevention

• Suicide attempt history

• Assessing patient

• Normalize conversation

• Risk highest to lowest in LGBTQ
Contact Information and Questions

- DrRonHolt.com
- DrRHolt@gmail.com
- 415-722-9579 (text/cell)