

Louise Phipps Senft

Louise Phipps Senft is an attorney, mediator, and author of the best-selling book, *Being Relational: the Seven Ways to Quality Interaction & Lasting Change*. She obtained her law degree from Washington & Lee University School of Law and practiced with the Baltimore law firm of Whiteford, Taylor & Preston, a 116-member firm. Twenty-three years ago, she launched Baltimore Mediation, which was the first mediation firm in Maryland and also the first mediation firm in the US to practice mediation exclusively with a focus on face-to-face dialogue. Ms. Senft has mediated over 3,500 matters in land use, commercial leases, commercial zoning, family business, employment discrimination, divorce, trust and estates, healthcare, personal injury, wrongful death, Hopi tribal customs, and every variety of breach of contract claim and family conflict. Her firm holds contracts with the federal government and various hospitals including Johns Hopkins Medical Institution. She has trained thousands of practitioners and has taught at both Harvard Law School's Program on Negotiation and the University of Maryland School of Law. She has been named a top CEO in the state of Maryland and has been awarded on multiple occasions the distinguished "Top 100 Women in Maryland" honor. She served as a national mediation panelist for the American Arbitration Association's complex personal injury program and was the court-appointed Chair and creator of Maryland's Family Mediation Initiative. Ms. Senft is fresh from the trenches of solely mediating the *Kloiber v. Kloiber* (Kentucky) case, an intensely disputed and much-celebrated trust and estates matter which included the reputed largest Dynasty Trust in the US.

