

**THE ROADMAP TO SUCCESSFUL MEDIATION:  
EFFECTIVE COMMUNICATION AT EVERY TURN**

**An Advanced Mediation Training**

The West Virginia State Bar  
June 28, 2017

8:20 – 8:30

***Late Registration/Welcome/Introduction***

Anita R. Casey, Esq.  
Executive Director of The West Virginia State Bar

8:30– 9:30

***Vocational Truthfulness***

The Honorable Michael John Aloï  
U.S. Magistrate Judge for the Northern District of West Virginia  
Clarksburg, WV

9:30 – 10:30

***The Anatomy of the Process***

Louise Phipps Senft, Esq.  
Baltimore Mediation  
Baltimore, MD

10:30 – 10:45

BREAK

10:45 – 11:45

***Co-Creating Expectations***

Louise Phipps Senft, Esq.

11:45 – 1:00

LUNCH (on your own)

1:00 – 2:45

***Managing the Issues/Managing the Humans***

Louise Phipps Senft, Esq.

2:45 – 3:00

BREAK

3:00 – 4:30

***Leaning into the Bumps and Staying in the Saddle***

Louise Phipps Senft, Esq.