



# LORMAN LUNCH AND LEARN SERIES

## How to Say “No” and Still Keep Employees Happy

**WHEN: May 18, 2018**

**TIME: 11:30 - 12:30 PM**

**PLACE: Alterman Electric  
14703 Jones Maltsberger  
San Antonio, TX 78247**

**COST: FREE to NAWIC Members  
\$10.00 to Non-Members  
Bring Your Lunch and Join Us!**



RSVP to [rjrodriguez@tcco.com](mailto:rjrodriguez@tcco.com) by MAY 17, 2018

Be the best boss. Empower employees - even when turning down their requests - by understanding and appreciating what's most important to them. You may be the best boss on earth, but you will need to say no to your employees from time to time. For any number of reasons, you may need to reject an idea, turn down a vacation request, or decline a raise. If you want the business to succeed, you can't avoid these types of scenarios. As a leader, you can communicate with effectiveness and grace when you deliver information with a person's natural wiring in mind. With the knowledge of someone's wiring, you can recognize and appreciate what matters to them - leaving your employees empowered. This topic provides specific ways to say no based on your employee's natural wiring (which you'll be able to spot) that can improve workplace relationships, increase productivity, and strengthen employee morale.

Run Time: 61 Minutes