



## Agenda - Day One

8:30 - 9:15 Welcome and Gather

9:15-10:15 **The Anatomy of an Engaged Employee**  
Join Insights CEO and Head of People Andy Lothian as he explores the 'rules of engagement' in the context of today's business landscape and the latest people development trends.

10.30-12:00 **From Events to Learning Journeys**  
It's more than a profile. It's more than our content. It's more than a workshop. We've known this and you've known this, but how do we evolve and improve the learning experiences that our learners have in an Insights Discovery workshop? Join our Chief Learning Architect, Doug Upchurch, for a look at how we are making the shift from profiles to performance, from content to conversation, and from events to learning journeys.

1:00-2:00 **Go With It: Embrace the Unexpected to Drive Change**  
In this interactive session, Karen Hough, former Second City performer and CEO of ImprovEdge will demonstrate how we can use the art of improvisation to drive change and innovation. Improvisers play, think upside down and brainstorm more efficiently; leveraging these behaviours in organizations propels people and ideas forward- let's go with it together!

2:15 - 5:00 **Breakout Sessions 1, 2, 3**

Session 1 **Building Trust through Leadership**  
Are the teams you work with challenged by a lack of trust? Trust is critical to the effectiveness of teams and organizations, and has been shown to encourage collaboration and communication and boost productivity. Join us to learn how you can use the Insights Discovery portfolio to help build trust within the teams you work with.

Session 2 **Learning Pathways | Exploring next steps**  
Recommendations on follow-on workshops to deliver after a Beginning the Journey session; tips about how to position these different workshops in your organization, and real life shared experiences on what works and what doesn't from Insights' expert consultants.

Session 3 **Personal Productivity – A Better Day: Achieving work/life mix in a mixed-up world**  
The pace of change, the volume of email and seemingly conflicting priorities are just some of the many contributors to the feeling of overwhelm that many of us experience. The bad news – the factors are not likely to change. The good news – there is a better way to manage your work and achieve a better mix of work and life.

5:00-5:15 **Close**

6:30-8:30 **Celebrate Chicago Dinner**  
Take a tour through Chicago's iconic culinary offerings presented by the W Chicago Lakeshore.



## Agenda - Day Two

8:30 - 8:45 [Welcome and Gather](#)

8:45 - 9:45 [Table Topics](#)  
Lively and enriching discussions focused on specific topics- choose four from topics such as Keeping it Alive, Key Chapters of the Discovery Profile, integrating new team members, etc. Table Topic discussions will be facilitated by an Insights Faculty member.

9:45-10:45 [Engagement Part One: Engagement for...?](#)  
You know "employee engagement" but you've never seen it like this! Experience Insights' new Engagement solution, and walk away with new perspectives, ideas, and tools to make a difference in your organization.

11:00-12:30 [Engagement Part Two: From Content to Conversation](#)  
Explore how it feels to move from Content to Conversation, using a facilitated approach to working with participants as you experience one of the modules from our Engagement solution. This session also gives you an understanding for the components of a learning journey, through learning accelerators you may need to complete ahead of time, the live experience at the workshop, and toolkits you can access as needed following the session.

1:30 - 2:30 [This is How We Do It! Customer Success Stories](#)  
Insights customers share their expertise on implementing learning solutions and the impact they have had on their organizations. This is a unique opportunity to learn from the greater practitioner community and leverage best practices that have had proven results.

2:30 - 2:45 [CP Team Updates](#)  
Client practitioner team updates happening globally and upcoming learning events developed just for you.

2:45-3:30 [Award celebration and Closing](#)