



PET PROTECTION. ANYWHERE. ANY TIME.

Lifetime Protection Membership™



The Lifetime Protection Membership™ offers around-the-clock protection for your pet.

What's included in the Lifetime Protection Membership™:

24PetWatch® Lost Pet Recovery Services:

- ✓ **Live Agent Lost Pet Recovery Specialists** available 24/7/365 to quickly launch the recovery process.
- ✓ **Unlimited updates** to your pet's microchip account available to you online at 24PetWatch.com or through our Customer Service Representatives.
- ✓ **DirectConnect** service to connect you directly with your pet's finder and help arrange a safe reunion.
- ✓ **Ability to add unlimited emergency contacts** to your pet's microchip account.

Value Added Benefits:

- ✓ **One year of 24PetMedAlert®** - protects your pet by relaying your pet's critical medical information to veterinary care personnel, animal shelters or animal rescue organizations in the event that your pet is lost.
- ✓ **One year, unlimited access to a Vet Helpline** – veterinary professionals available 24/7 through live chat, email or by phone, provided by whiskerDocs®.
- ✓ **\$40 Gift card to Rover.com**, the dog boarding community. Find a qualified, local dog sitter, and alleviate the stress of going away.
- ✓ **Quarterly Newsletter** full of interesting articles, helpful advice and special offers!

24PetMedAlert®:

Pets, like people, can experience any number of ongoing medical conditions that require special treatment. This may include diagnosed medical conditions, prescribed medications, allergies and behavioral issues. 24PetMedAlert® is there to be the voice for your pet when you're not able to.

24PetMedAlert® protects your pet by relaying your pet's critical medical information to veterinary care personnel, animal shelters or animal rescue organizations in the event that your pet is lost.

Here's how it works:

- Your pet's critical medical information, as provided in the form, will be updated on your pet's 24PetWatch® microchip account and a 24PetMedAlert® will be added.
- If your pet is found and reported to our 24PetWatch® Lost Pet Recovery department, and you're unable to be reached, 24PetWatch® may relay your pet's critical medical information, including diagnosed medical conditions, medications prescribed for the conditions, allergies and behavioral issues to veterinary care personnel, animal shelters, rescues, and/or advise your pet's finder to take your pet to a Veterinarian.
- If you provide us with your consent, 24PetWatch® may also release your personal contact information to any individual who finds your pet in order to facilitate the recovery of your pet.

24PetWatch® will make best efforts to relay critical medical information to veterinary care personnel, animal shelter or animal rescue organization who find your pet. However, 24PetWatch® is not responsible for ensuring that your pet receives treatment and is not responsible for paying for any treatment or related expenses incurred by the finder. You are exclusively responsible for the cost of all treatments and any other expenses incurred by the veterinary care personnel, animal shelters or animal rescue organizations who find your pet. 24PetMedAlert®, 24PetWatch®, and any associated brands or entities (Pethealth Services Inc. and Pethealth Services (USA) Ltd.) do not guarantee your pet's treatment by a finder and shall not be responsible for any damages, costs or losses suffered at any time by you, your pet's finder, or your pet.

24PetMedAlert® does not constitute veterinary or medical advice for your pet. 24PetMedAlert® does not guarantee any medical results or treatment in the event your pet is lost. Please consult with your veterinarian to see if the 24PetMedAlert® service is suitable for your pet.

With the purchase of the Lifetime Protection Membership™ you will receive one year of the 24PetMedAlert® service.

Vet Helpline provided by whiskerDocs®

With the Lifetime Protection Membership™ you have one-year unlimited access to the veterinary help line, provided by whiskerDocs®. Unsure if you need to take your dog or cat to the vet? Need some help with unwanted behaviors, like barking, peeing outside the cat box, or biting? You will have unlimited access to the licensed veterinary experts at whiskerDocs® by phone, email, or live chat 24 hours a day.

The team at whiskerDocs®, help pet parents avoid unnecessary visits to your veterinarian. You will also have access to their digital library of thousands of educational articles. Although, whiskerDocs® can't prescribe treatment or diagnose your pet – they can give you invaluable advice and help you decide if (and when) it is necessary to seek emergency treatment.

24PetWatch® Quarterly Newsletter

24PetWatch® is dedicated to playing an active role in making sure your pet's microchip account information is up to date. You will receive a newsletter every 3 months that gives you an account status update, a reminder to contact us to update your information, a variety of insightful articles for cat and dog owners and special promotions exclusive to our Lifetime Protection Membership™ customers.

About Rover.com

A \$40 gift card that can be used at Rover.com for dog boarding, house sitting, drop-in visits, dog walking or doggy day care. Visit Rover.com to find local services available to you.

Annual Membership

What's included in the Annual Membership:

- Recovery specialists available 24/7 to quickly launch the recovery process.
- Unlimited access to make updates to your account through 24PetWatch.com and through our Customer Service Representatives at 1-866-597-2424 for 1 year.*
- DirectConnect service connects you directly with your pet's finder and helps arrange a quick and safe reunion.

*Annual membership will renew automatically on the method of payment provided. You will be notified of the renewal 30 days prior to your renewal date.

Call 1-866-597-2424 to order an Annual or Lifetime Protection Membership™ today.

Lifetime Protection
Membership™

\$74⁹⁵

\$21⁹⁵ Annual
Membership

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