



# Kane County Implements New Case Management System

The much anticipated Odyssey Case Management System from Tyler Technologies is “GOING LIVE!” This new technology will provide many benefits which will become apparent over the weeks and months ahead.

Configuration and training for this new software has been intense and extensive.

While the Circuit Clerk’s staff is devoted to making this a smooth and successful transition, much about the system is new and different. Please be patient as they continue to become familiar with their new working environment.

The following is important information regarding services and application changes:

## Change

## Effective Date

■ **Circuit Clerk’s Office and Courts will be operating with manual processes.**

This affects anything filed or entered by the Court as the system will not be updated. Online Inquiry (KOCIS) may still be used for anything previously entered.

**November 28<sup>th</sup> through December 4<sup>th</sup>**

■ **Credit Card payments will not be accepted Nov 16 - Dec 4.**

**November 16<sup>th</sup> through December 4<sup>th</sup>**

■ **The Circuit Clerk’s office will handle all Civil and Family scheduling.**

Please see Circuit Clerk’s website for guidelines on how to schedule cases.

**December 5<sup>th</sup> and Beyond**

■ **New Credit Card Bond Payment solution for law enforcement coming soon.** New solutions being explored.

**December 5<sup>th</sup>**

■ **New Electronic Citation solution for law enforcement coming.** APS will no longer be the County’s citation solution.

**Early 2017**

Our website is a great source of general information regarding important updates on the new Case Management System. For specific questions you may use the Contact Us page or email your question to [circuitclerk@co.kane.il.us](mailto:circuitclerk@co.kane.il.us). Staff will be happy to assist you.

You may also wish to sign up for our email news list and automatically receive important announcements and updates. Look near the bottom of our Contact Us page for a Sign Up For Email Updates. Or text CIRCUITCLERK to 22828.

*We appreciate your cooperation and patience during this transition period!*

**December 5th, 2016**