



Without your participation we are left without guidance, and without guidance we might resort to putting energy into educational opportunities that may not be utilized. That leads to less opportunities for your communities to learn more about what recognition, funding and promotion opportunities have been developed to better serve you.

If you are not comfortable or have technical issues with the survey, the link can be forwarded to other individuals in your PRIDE organization so that your community's voice can still be heard. If you wish to remain anonymous because you feel that what you might have to say might be too critical you do not have to put in your community name or email. I will say that criticism is a great way to grow in new directions ☺

Do please take a moment to [CLICK HERE](#) or type:

[https://kstate.qualtrics.com/jfe/form/SV\\_dbUMkvW90cCx393](https://kstate.qualtrics.com/jfe/form/SV_dbUMkvW90cCx393)

into your URL and take our survey to let us know what we can do for you, and as always, THANK YOU for all that you do to make Kansas a great place to work, play and live! – **Jaime Menon, Kansas PRIDE Co-Coordinator, K-State Research and Extension** [jmenon@ksu.edu](mailto:jmenon@ksu.edu)

## PRIDE and Seek



Where are Jaime and Jan now? Be sure to “like” the Kansas PRIDE Facebook page for a little fun and exploration of PRIDE communities around the state. As we visit communities, we’ll take a few pictures and post them online. You can try to guess where we are, then we’ll let you know if you were right on the following day. Where will we end up next? Who knows?

Kansas PRIDE Facebook:

[www.facebook.com/KansasPRIDE/](http://www.facebook.com/KansasPRIDE/)

– **Jan Steen, Kansas PRIDE Co-Coordinator, K-State Research and Extension** [jmsteen@ksu.edu](mailto:jmsteen@ksu.edu)

## Getting to Know You More



In September, I had the pleasure to visit several of you at the League of Kansas Municipalities conference in Wichita. Thank you for stopping by our booth to say hello! My first community visit of the month was to Kinsley. A lot of great things happening there in the way of fundraising for projects, and the projects themselves. While there, I learned about the baseball field signage, the Twice is Nice thrift store, the lamp post banners, and an upcoming Christmas tree decorating project, just to name a few things. Thanks to Marty Gleason,

Edwards County Extension Agent, for the tour of downtown after the PRIDE meeting.



My next meeting was with Macksville PRIDE. Macksville had been a PRIDE community in the past and recently reformed. Jaime and I visited, along with Stafford County Extension Agent Glenn Newdigger, to learn about current projects, and answer any questions the group had. We were able to fill them in on current opportunities, as well as give them some ideas about engaging volunteers. It sounds like Macksville PRIDE is jumping in with both feet and has a lot planned for the future.

West is where I'll be next. I'll let you know next month where I ended up. Until then, I'll see you soon!

– **Jan Steen, Kansas PRIDE Co-Coordinator, K-State Research and Extension** [jmsteen@ksu.edu](mailto:jmsteen@ksu.edu)

## Speaking of visits....

Would your PRIDE organization like to be brought up to speed on available opportunities? Have you had a leadership change and would like to make sure you're on the right track? Let us know and we'll work on scheduling a time to meet with you. Send us an email at [PRIDE@ksu.edu](mailto:PRIDE@ksu.edu). – **Jan Steen, Kansas PRIDE Co-Coordinator, K-State Research and Extension** [jmsteen@ksu.edu](mailto:jmsteen@ksu.edu)

## Why a Resolution Number is Important?



A resolution number is 1 of 3 requirements for a Kansas PRIDE community that is in good standing. The Kansas PRIDE Program requests that all communities have a resolution with either their city or county. The reasons that this is an important requirement are because:

- It shows our organization that your PRIDE group is known to be in existence by your city or county.
- It is important to have good communications with your city or county in the effort that you can work together to find out what projects would benefit your community and so there are no people working on the same project separately.
- Enrollment, resolution and reporting are required if your community wishes to apply for monetary or recognition awards through the Kansas PRIDE Program.

If your community needs help locating their resolution number, contact your city office or call the Kansas PRIDE office at 785-532-5840 and we can give you instructions on the best way to get a resolution number. To successfully enter your

community resolution number on our website, sign into the enrollment database ([CLICK HERE to go to the site](#)) and enter your information in the field that says: Local Government Resolution #. – **Madison Blevins, Student Office Professional, K-State Research and Extension** [madisonmb@ksu.edu](mailto:madisonmb@ksu.edu)

## Events Calendar



### Quarterly Report Dates:

April 15<sup>th</sup>

July 15<sup>th</sup>

October 15<sup>th</sup>

January 15

### Opportunity Dates:

August 15 (for Growth and Action and PIP)

October 15 – Community of Excellence Applications Due



Delivering exceptional customer service takes more than the basics. Exceptional customer service means treating your customers and employees as you would like to be treated in a business transaction.

K-State Research and Extension will be presenting the Gold Standard of Customer Relations Thursday, November 9<sup>th</sup> at the Ellsworth Area Chamber from 5 – 8pm. For more information check out our upcoming Community Opportunities email.

