



Managed Care

# Community of Practice

Preparing the I/DD Field for Managed Care

## What Is the Managed Care Community of Practice in I/DD?

The NYS Department of Health (DOH) and the NYS Office for People With Developmental Disabilities (OPWDD) continue to implement new approaches to service delivery through intellectual and developmental disabilities (I/DD) Specialized Managed Care Plans. Building on the strengths of New York's I/DD Provider Community, the new system will address the unique and specialized needs of the population and the sector.

Through funds in the 2018-19 State Budget, the New York Alliance for Inclusion & Innovation has launched this technical assistance project to guide and assist all providers of OPWDD services through the transition to managed care. The Managed Care Community of Practice in I/DD will offer training, technical assistance and collaborative educational opportunities on managed care readiness, quality improvement and new reimbursement strategies to all New York's I/DD providers to enable not-for-profit agencies to leverage their strengths in the new environment.

There is no charge to access any of the Managed Care Community of Practice in I/DD resources.

## Managed Care Community of Practice in I/DD – Our Approach

The team of experts assembled as part of the Managed Care Community of Practice in I/DD will offer core trainings and develop learning collaboratives focused on the preparation for, and transition to, managed care. The importance of data collection and outcome measurement, key financial, administrative and services capabilities, and the importance of contracting, health information technology and demonstrating value will be covered, in depth.

A self-assessment for providers will soon be launched to establish baseline information on each provider agency's familiarity with managed care and managed care organizations. The assessment will cover all key aspects of organizational preparedness, including communication/reporting and service authorizations, IT requirements, utilization management, finance and billing and other categories of processes, practices and change management activities necessary to effectively prepare for and enter into a business relationship with a managed care organization. The assessment will help each provider understand where their strengths lie and where they need to concentrate their preparedness efforts. The assessment will also help direct the means and methods by which the Managed Care Community of Practice in I/DD resources are deployed.

The Managed Care Community of Practice will also establish facilitated regional networks and learning collaboratives to provide I/DD agencies with the opportunity to address areas of common concern, identify and address outstanding issues, facilitate communication and collaboration and share best practices for replication. Both in-person trainings and a series of webinars will offer providers opportunities to learn about health systems and emerging networks.

## Our Team of Experts

**Manatt, Phelps & Phillips**  
manatt.com

**McSilver Institute for  
Poverty Policy and  
Research at New York  
University**  
mcsilver.nyu.edu

**Negri Management  
Resources**

**New York Alliance for  
Inclusion & Innovation**  
nyalliance.org

**Vorys Health Care  
Advisors**  
voryshcadvisors.com



## RESOURCES

The Managed Care Community of Practice in I/DD resources will be made available, free of charge, to all providers in a variety of formats. See next page for more details!



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## RESOURCES & UPCOMING OPPORTUNITIES

### Accessing The Resources

The Managed Care Community of Practice in I/DD resources will be made available, free of charge, to all providers of I/DD services in a variety of formats:

#### Webinars

Several series of webinars are planned to cover topics in a format that maximizes availability and usability for I/DD providers. Webinars will be announced via emails from the Managed Care Community of Practice in I/DD ([Sign Up Here To Receive Email Updates](#)) as well as on this website coming soon. Webinars will be recorded and archived on the website for reference and so that staff within provider organizations unable to attend a webinar can still learn.

#### In Person Events

In person events will be offered in regions throughout the state. The regional approach will help maximize the number of staff from each provider organization able to attend events and help cultivate the regionally-based community of learning envisioned by the project. Announcements for in person events will be made via emails from the Managed Care Community of Practice in I/DD ([Sign Up Here to Receive Email Updates](#)) and posted on the website.

#### Technical Resources

The Managed Care Community of Practice in I/DD envisions the creation of many technical resources. This includes a provider self-assessment to help guide individual provider organizations on their level of preparedness for managed care and technical documents that will guide providers as they organize their operational structures related to IT, claims testing and billing, etc.

### Upcoming Opportunities

#### WEBINARS

**Introduction to Managed Care Community of Practice in I/DD & The Basics of Managed Care:**  
What is the Managed Care Community of Practice in I/DD and Why is Technical Assistance Needed

*Monday, August 27, 2018 – 10:30AM – 11:30AM*

[REGISTER](#)

##### Topics Covered:

- Care Coordination Organization (CCO) Status Update
- Timelines for CCO and Managed Care Implementation
- Developing a common, basic understanding of care management concepts
- Measuring Quality

#### Managed Care Basics: An Introduction/Refresher

*Thursday, August 30, 2018 – 10:30AM – 11:30AM*

[REGISTER](#)

##### Topics Covered:

- Basic understanding of managed care principles & how they connect to current CCO work
- Understanding key business capabilities required to work with CCOs and managed care entities
- What's the "value" provided by an I/DD agency and its services/supports?

#### Talking to Not-for-Profit Board of Directors About Care Coordination Organizations and Managed Care

*Thursday, September 6, 2018 – 4:00PM – 5:00PM*

[REGISTER](#)

##### Topics Covered:

- Key policy issues Boards need to understand about the changing environment
- Common questions asked by Boards, and potential answers
- Resources for Executive Directors to talk to their Boards
- Driving ongoing involvement of Board through the transition

#### IN PERSON EVENTS:

To be announced. Sign up below to receive email updates.



#### EMAIL SIGN-UP

[Click here](#) to sign-up to receive email updates about the Managed Care Community of Practice in I/DD.