

# MAKING RESTAURANTS & BARS ACCESSIBLE



**Beginning July 1, 2017, new disability access regulations go into effect to improve citywide accessibility and to guide businesses towards making their facilities, goods and services more accessible to people with all types of disabilities**

- Restaurant and bar entrances must be accessible to customers with disabilities. Entryways should be wide enough, and where necessary, permanent or portable ramps should be installed.
- Restrooms must be accessible to all customers with disabilities, including those using a wheelchair or those with a visual impairment.
- Restaurant and bar menus should be available in large print or braille. Where unavailable, staff should be prepared to read the menu aloud.
- Customers with disabilities must be able to maneuver within your business safely and efficiently.
- Restaurants and bars cannot deny entry or service to customers with service animals.
- Cashier and food-ordering counters must be installed at a height that will ensure adequate service to customers in wheelchairs.

For more information, call the Chicago Commission on Human Relations at 312.744.5620 or for frequently asked questions and fact sheets go to:

**[www.cityofchicago.org/humanrelations](http://www.cityofchicago.org/humanrelations)**



CITY OF CHICAGO  
Rahm Emanuel, Mayor

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Mona Noriega, Commissioner