



IMPORTANT INFORMATION ABOUT YOUR NEW CHECKS

Welcome to New South Credit Union!

On March 1st, the Knoxville News Sentinel ECU and New South Credit Union will finalize the partnership and you will officially become a valued member of New South Credit Union.

A Free box of New South checks were ordered and mailed on February 24th for those members who actively write checks according to the check printer's records. The new checks will replace your KNSECU checks.

HERE IS SOME VERY IMPORTANT INFORMATION ABOUT YOUR NEW CHECKS

- On February 28th you should stop writing KNSECU checks.
- Any KNSECU checks written prior to February 28th will process and clear your account accordingly.
- On March 1st you should begin using only your New South checks.
- You should properly destroy/shred any unused KNSECU checks on February 28th.
- After a brief time, any KNSECU checks that attempt to clear will automatically be returned by the Federal Reserve (FRB) because the FRB requires that the old KNSECU routing number be retired.
- If you have, or set up any future Direct Deposits or Electronic Withdrawals to/from your checking account, you should provide the new routing and account numbers on your New South checks AFTER March 1st.
- Your new, free box of checks provided by the CU is a base design. You may change your style and add accents on your next re-order.
- If you have ordered checks from another check provider, you should re-order checks using the new routing and account numbers on your New South checks. The CU cannot be responsible for incorrect orders or improper clearing on checks ordered from a third party provider.

VERY IMPORTANT: Our ACH and Check postings are fully automated. NSF's are automatically returned and a \$30 NSF fee applied. Due to the large quantity of items posting daily, no courtesy calls can be made. It is important that you have the necessary funds available at the time an item attempts to clear your account. We strongly encourage all members to 1) Regularly balance their checking accounts, 2) Use online banking to monitor balances, and 3) Set up alerts that can notify you of low balances, item clearings, and deposits received.