

Ministry of Government and  
Consumer Services

ServiceOntario

Ministère des Services gouvernementaux  
et des Services aux consommateurs

ServiceOntario



Regulatory Services Branch

20 Dundas Street West, 4<sup>th</sup> Floor  
Toronto ON M5G 2C2

Direction de la réglementation

20, rue Dundas Ouest, 4e étage  
Toronto ON M5G 2C2

## Notice to Clients

### **Re: Pick-up of Personal Property and Security Registration Searches and Verification Statements**

Effective October 24, 2016 certified Personal Property and Security Registration (PPSR) searches and verification statements will no longer be ready for pick-up by 10:00 a.m. on the next business day at 375 University Avenue, Toronto. These products will now be available at 4:00 p.m. on the next business day.

For example, certified PPSR searches ordered on Monday will be available for pick up on Tuesday at 4:00 p.m.

This change in our service time is anticipated to be a temporary measure. ServiceOntario will issue a follow-up Notice to Clients when the issue is resolved or we will advise of any additional service changes.

If you have questions about these upcoming changes, please contact ServiceOntario at (416) 325-8847 or toll-free in Ontario at 1-800-267-8847. TTY (hearing/speech impaired) service is available at (416) 325-3408 or toll-free at 1-800-268-7095.

October 18, 2016

*(aussi disponible en français)*