



## Downtown Kitchener Is now on the Slack app!

### What is it?

Together the Waterloo Region Police Service, Downtown Kitchener BIA, and City of Kitchener Bylaw + Security have developed a platform for sharing information that could lead to crime prevention in the downtown core. The focus of the program is to encourage greater communication, reduce negative impacts in Downtown Kitchener, and facilitate social supports. The app offers individuals the opportunity to share information in real-time with other business owners.

### How does it work?

A formal invite will be sent out via email using the information provided. Participants will be added to the Slack App under 'Kitchener Downtown'. The app is free to download and allows participating businesses to access from either their mobile device or desktop.

- iPhone users [click here](#)
- Android users [click here](#)
- Further information can be found at [Slack.com](#)

*\*Note: users are responsible for any charges incurred for data and text usage.*

### Usage example 1: (WRPS to Slack Users)

WRPS has been made aware that counterfeit \$20.00 Canadian bills are circulating in an area around Kitchener. The information is posted to all members participating in the Slack group "Kitchener Downtown" including the BIA, WRPS Downtown Patrol Officers and City of Kitchener Security. A description of the suspects, serial numbers and other information is provided.

### Usage example 2: (Business A to WRPS / City of Kitchener Bylaw)

Every morning at approximately 8:30am an individual empties the garbage can out at 1 King Street West and proceeds to fall asleep in the flower bed. Once the information has been posted in the channel, WRPS and City of Kitchener Bylaw can respond prior to or at 8:30am regarding this issue.

**Important:** This program does not replace calling the police. Users are required to contact police directly for emergency incidents. The Kitchener Downtown Slack app **will not** be monitored 24/7 by any member of the Waterloo Regional Police Service. The information posted within this Slack group should be specific to Downtown Kitchener.

**How do I get my business involved?**

Participation in the Kitchener Downtown Slack app is voluntary, yet strongly encouraged. If your organization or business is interested in being involved, please contact Stefanie Golling at the Downtown Kitchener BIA for further information. The information that is required will be forwarded to you along with an invitation via email.

If there are technical issues or other problems regarding logging on or downloads, free assistance will be available from a local tech company, Downtown Kitchener BIA or the Waterloo Regional Police Service (Community Resource Branch-Central Division).

**Thank you for your consideration.**

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