

MaineHealth Accountable Care Organization

PAYER INFORMATION

Value Based Agreements:

All providers participating in the MaineHealth ACO enter into the following value based agreements. Value based agreements include opportunities for additional reimbursement if certain cost, utilization and quality goals are met or exceeded. For more information contact MHACOinfo@mmc.org.

Payer/Employer Group	Contracts / Products	Resource Links
Aetna	- Commercial - Medicare Advantage	Website: www.aetna.com Quarterly Newsletters: OfficeLink Updates Provider Manuals: click here Resources for Providers and Professionals: click here Portal: https://navinet.navimedix.com/sign-in?ReturnUrl=/
Anthem BCBS	Enhanced Personal Health Care (EPHC)	Anthem Website: www.anthem.com Maine market-specific website: click here Monthly Newsletters: Network Update Subscribe to email news: Network eUPDATE Provider Manuals: click here Resources for Providers and Professionals: Anthem phone numbers . Secure Portal: https://apps.availity.com/availability/web/public.elegant.login
MaineHealth Plan (Anthem BCBS: Acting as third party administrator (TPA))	MaineHealth Employees & Dependents	Website: https://www11.anthem.com/mainehealth/ Secure Portal: https://apps.availity.com/availability/web/public.elegant.login
Beacon Health (Evolent: Acting as TPA)	Eastern Maine Health Systems Employee & Dependents (includes Mercy Hospital employees & dependents)	Website: www.beaconhealth.me Quarterly Newsletters, view on line: Network Newsletter Resources for Providers and Professionals: Beacon phone numbers Secure Portal available at www.emhsemployeehealthplan.org
Center for Medicare & Medicaid Services (CMS)	Medicare Shared Savings Program (MSSP)	Website: https://www.cms.gov/ MSSP website: click here Provider Enrollment, Chain and Ownership System: PECOS For more information about MSSP, please contact us at MHACOinfo@mmc.org .
Cigna	Commercial Products	Website: www.cigna.com Quarterly Newsletter: Network News Provider Resources and Secure Portal available at www.CignaforHCP.com Provider relations: 1-888-244-6264, or the number on the patient's insurance card

Community Health Options (CHO)	• All Products	Website: www.healthoptions.org Newsletters: Subscribe to e-news updates Secure Portal: https://www.healthoptions.org/health-care-professionals Provider relations: (207) 402-3347, or provider@healthoptions.org
Harvard Pilgrim Health Care (HPHC)	• Fully Insured Products (HMO / POS) • Stride (HMO / MA)	Website: www.harvardpilgrim.org Monthly Newsletter: Network Matters Provider manual and payment policies can be found here Secure Portal: https://www.harvardpilgrim.org Learn more about the HPHConnect web-based transaction service and register here Provider relations: 1-800-708-4414 Resources specific to the Stride (HMO) Medicare Advantage Plans can be found here
Humana	• Medicare Advantage (HMO / PPO)	Website: www.humana.com Bi-monthly Newsletter, view on line: YourPractice Secure Portal: www.availity.com Provider and Customer Service: 1-800-457-4708 or humanaproviderservices@humana.com
Martin's Point Health Care (MPHC)	• US Family Health Plan • Generations Advantage (Medicare Advantage)	Website: www.martinspoint.org Quarterly Newsletter, view on line: The Point Provider manual and other resources can be found here Secure Portal: https://forproviders.martinspoint.org

Messenger Model Agreements:

The MaineHealth ACO conveys contract offers to participating providers from the following payers at their request. The ACO does not negotiate reimbursement rates or value based payments under these “Messenger Model Agreements”. Participating providers may choose to accept the terms of the agreement as presented, or reject the terms and negotiate directly with the payer.

Payer/Employer Group	Contracts / Products	Resources
Coventry / FirstHealth	• Commercial PPO Products	Website: www.coventryhealthcare.com
EBPA	• Commercial PPO Products	Website: www.ebpabenefits.com
Harvard Pilgrim Health Care	• HMO / POS without MaineHealth ACO PCPs • Indemnity / PPO Products	Website: www.harvardpilgrim.org
MultiPlan	• Commercial PPO Products	Website: www.multiplan.com
Universal American	• Medicare Advantage ○ Today's Options (PPO) ○ SelectCare (HMO) ○ Pyramid Life (PFFS)	Website: www.universalamerican.com