

MaineHealth ACO Quality Results
(January 1, 2017 – December 31, 2017)

Measure	Prevention							Disease Management		
	Falls Screening	Depression Screening	Colorectal Cancer Screening	Adult BMI	Tobacco	Peds BMI 5210	Breast Cancer Screening	HbA1c > 9% (Lower is better)	DM Eye Exam	HTN Control
Target	88.00%	82.00%	75.00%	97.00%	96.00%	88.50%	75.00%	17.50%	58.00%	73.50%
MMC/MMP	93.3	82.8	73.3	97.7	96.4	89.8	74.5	16.6	62.3	72.5
MidCoast	93.6	88.9	75.4	99.1	99	na	71.4	14.6	62.8	61.7
Pen Bay	91.4	85.3	70.8	97.5	97.8	89.4	76.9	17.4	60.4	73.6
St Mary's	91	88.3	81.3	98.9	97.5	91.5	82.9	16.9	66	77.4
LincolnHealth	94.1	90.4	76.4	97.5	97.6	92.4	77.2	17.1	68	76.4
WMHC	93.2	84.3	76.5	98.8	98.2	91.5	84	15.3	62.4	70.2
SMHC	82.1	72.2	73.7	92	95.7	79	80.3	20.5	52.7	68
WCHC	90.8	82.1	68.6	96.8	98	80.5	76.9	13.8	58	72.3
Memorial	94.8	56.9	58.4	98.1	85.6	53.7	57.6	17	47	76.6
Franklin	77	63.9	81.9	96	84.4	86.1	74.9	18.3	60.7	74.8
MHACO	87.9	81.6	73.7	97.4	94.8	89.2	76	17	57.5	71.9

2017 Year-to-Date

extracted January 29, 2018

Survey Question	NRC 50th	Pen Bay	St. Mary's	Franklin	Lincoln	MMP	SMHC	MidCoast	Western	Waldo	Memorial
<i>Patient's Rating of Provider</i>	83.8%	83.9	77.0	83.6	84.3	87.4	80.7	86.2	87.2	83.8	83.1
<i>Getting Timely Care, Appointments & Information</i>	67.3%	74.8	55.1	75.7	70.4	68.4	64.9	70.0	74.9	71.4	53.3
<i>Office Followed up with Results</i>	76.8%	79.2	61.2	83.0	78.4	79.0	74.5	79.9	78.2	79.4	70.7
<i>How Well Your Providers Communicate</i>	88.3%	90.5	82.3	88.3	90.1	90.0	85.7	89.2	90.3	90.7	87.1
<i>Provider explained things understandably</i>	87.7%	89.9	82.4	87.2	89.6	89.3	85.0	89.4	89.2	90.3	88.3
<i>Provider listened carefully</i>	88.9%	90.7	84.0	88.8	89.9	90.4	85.9	89.2	90.4	90.4	88.0
<i>Provider showed respect for what patient said</i>	91.4%	92.9	84.8	91.2	92.6	92.9	89	92.5	93.0	92.6	92.8

MHACO Quality Measure Descriptions

General Information:	<p>~~ Age is calculated as of the beginning of the measurement period (based on 12 month rolling period [i.e. February 1, 2016 through January 31st, 2017] the patient would need to be age 18 by the end of January 2016). ~~ Measure Criteria attempts to follow MSSP measure criteria; however, is limited by what is tracked in the CIR. NOTE: if inactive providers continue to have patients attributed to them, those providers will appear in reports. Clean-up must be done by the practices in order to maintain clean panels in the CIR.</p>
Falls Screening	<p>Numerator: Number of patients in the denominator with documentation of both falls assessment questions (falls injury in the last year and 2 or more falls in the last year) in the last 12 months.</p> <p>Denominator: Number of patients ages 65+ at the beginning of the measurement period with an office visit in the last 12 months.</p> <p>Exclusions: None</p>
Depression Screening	<p>Numerator: Number of patients in the denominator with a PHQ2 or PHQ9 documented in the last 12 months.</p> <p>Denominator: Number of patients ages 18+ at the beginning of the measurement period without a diagnosis of Depression or Bipolar Disorder and an office visit in the last 12 months.</p> <p>Exclusions: Bipolar Disorder and Depression</p>
Colorectal Cancer Screening	<p>Numerator: Number of patients with one or more screenings documented for colorectal cancer: colonoscopy in the last 10 years; flexible sigmoidoscopy in the last 5 years; computed tomography (CT) colonography in the last 5 years; fecal immunochemical DNA test (FIT-DNA) in the last 3 years; fecal occult blood test (FOBT) during the measurement period.</p> <p>Denominator: Number of patients ages 50-75 at the beginning of the measurement period with an office visit in the last 12 months.</p> <p>Exclusions: None</p>
Adult BMI	<p>Numerator: Number of patients in the denominator with a BMI documented in the last 12 months. [EHR BMI takes priority over CIR calculated BMI where available]</p> <p>Denominator: Number of patients ages 18+ at the beginning of the measurement period with an office visit in the last 12 months.</p> <p>Exclusions: None</p>

HbA1c > 9	Numerator: Number of patients in the denominator whose most recent Hba1c in the last 12 months is > 9 or no Hba1c test was completed.
	Denominator: Number of patients ages 18-75 at the beginning of the measurement period diagnosed with Diabetes (Type 1 or Type 2), with an office visit during the measurement period.
	Exclusions: None
HTN Control	Numerator: Number of patients in the denominator whose most recent BP in the last 12 months is < 140/90.
	Denominator: Number of patients ages 18-85 at the beginning of the measurement period diagnosed with Hypertension and an office visit in the last 12 months.
	Exclusions: ESRD
DM - Eye Exam	Numerator: Number of patients in the denominator with documentation of a retinal or dilated eye exam in the last 24 months or last 12 months for patients with retinopathy.
	Denominator: Patients ages 18-75 at the beginning of the measurement period diagnosed with Diabetes (Type 1 or Type 2), with an office visit during the measurement period.
	Exclusions: None
Tobacco	Numerator: Number of patients in the denominator with a tobacco assessment documented in the last 24 months and if a smoker cessation counseling documented in the last 24 months [last tobacco assessment completed and last cessation counseling document - do not have to occur on same encounter but must occur during the 24 month look-back period].
	Denominator: Number of patients ages 18+ at the beginning of the measurement period with at least 1 office visit in the last 24 months.
	Exclusions: None
Peds BMI 5210	Numerator: Number of patients in the denominator with a BMI documented in the last 12 months and if the BMI is outside of normal parameters a 5210 survey documented in the last 12 months [last BMI completed and last 5210 survey completed - do not have to occur on same encounter but must occur during the measurement period].
	Denominator: Number of patients ages 2-17 at the beginning of the measurement period with an office visit in

	the last 12 months.
	Exclusions: None
Breast Cancer Screening	Numerator: Number of patients in the denominator with a breast cancer screening documented in the last 27 months.
	Denominator: Number of female patients ages 50-74 at the beginning of the measurement period with an office visit in the last 12 months.
	Exclusions: None

Patient Experience Measurement

General Information:	<ul style="list-style-type: none"> • The survey queries individuals who had at least one office visit in the past six months. • Each has a 4 point response scale (always, usually, sometimes, never) and the positive score only reflects the top score “always”. • The rate provider question is a 0-10 scale and the positive score reflects patients who responded with a rating of 9 or 10.
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