



# PMA 15<sup>TH</sup> ANNUAL MAINTENANCE SUMMIT AND 6<sup>TH</sup> ANNUAL MAINTENANCE PROFESSIONAL AWARDS LUNCHEON

Wednesday, October 25 | 8 a.m. - 2 p.m.  
Martin's Crosswinds, Greenbelt, MD

The commercial and multifamily real estate industry's only full-day event catering to the professional development needs of maintenance techs, supervisors and others responsible for property operations

[bit.ly/MaintenanceSummit](http://bit.ly/MaintenanceSummit)

[www.pma-dc.org](http://www.pma-dc.org)

# Maintenance Summit

PMA's Maintenance Summit is the commercial and multifamily real estate industry's only full-day event catering to the professional development needs of maintenance techs, supervisors and others responsible for daily property operations.

The Maintenance Summit features an inspirational keynote address from Jack Verner, Building Systems Specialist, Bozzuto Management Company, hands-on workshops and demonstrations. Other highlights include multiple opportunities for networking, an exhibit showcase and the Sixth Annual Maintenance Professional Awards Luncheon.

## AGENDA

**8 – 9 a.m.**  
Registration  
Breakfast  
Tabletop Exhibits  
Welcome Remarks and Introduction of Program

**9 a.m. – 11:55 a.m.**  
Hands-On Workshops

**12 – 12:45 p.m.**  
Maintenance Professional Awards Luncheon  
Tabletop Exhibits

**12:45 – 2 p.m.**  
**Keynote Address by Jack Verner,**  
Building Systems Specialist, Bozzuto  
Management Company  
Sixth Annual Maintenance Professional  
Awards Presentation  
Raffle  
Certificate Distribution

## Hands-On Workshops

The Maintenance Summit will offer hands-on workshops designed to help maintenance and operations staff improve their service skills and better serve their residents and tenants. Programming will be presented in five distinct tracks as follows:

### APPLIANCES

#### *Appliance Academy*

9 – 11:55 a.m.

Experts will lead a hands-on demonstration that focuses on diagnosis and repair procedures for all major appliances, from washing machines and dryers to refrigerator, ranges and dishwashers.

### HVAC

#### *Heat Pump and Split A/C Unit Repair and Maintenance*

9 – 11:55 a.m.

This seminar will focus on HVAC repair and maintenance and include demonstrations of preventative maintenance, diagnostics, common failures and repairs for controls, motors and refrigerant circuits.

### MAINTENANCE TECHNICIAN

#### *How to Rekey Locks*

9 – 9:55 a.m.

Learn the basic workings of mechanical locks and lock cylinders. Learn how to use specialized locksmith tools, duplicate keys, identify common lock problems, use a blank key catalog to identify keys and rekey both residential and commercial grade locksets.

### ENVIRONMENTAL

#### *Asbestos and Lead-Based Paint Awareness*

9 – 9:55 a.m.

Learn about asbestos-containing materials and lead based paint. The following will be answered: What is asbestos and lead-based paint? What are the federal regulations governing asbestos and lead-based paint? What can I do if asbestos or lead-based paint is present at my property?

#### *Indoor Air Quality*

10 – 10:55 a.m.

Current indoor air quality issues and how to take preventive and corrective steps to ensure clean air will be discussed. Learn about effective diagnosis, response and management of indoor air quality problems. Mold, carbon monoxide and ventilation are among the topics that will be addressed.

#### *Bedbugs - Modern Day Vampire - Myths and Facts*

11 – 11:55 a.m.

Explore the hidden world of bedbugs — learn about their behavior, living conditions and areas of concern for property managers. Explore detection processes, from K9 to human, and various monitoring techniques and equipment. Learn about treatments including home remedies, chemical, thermal, steam, cryogenics, dusting and more. Identify ways to protect your property management team and current and prospective residents.

#### *Electrical Installation and Repairs*

10 – 10:55 a.m.

Learn to use electrical principles and electricians' tools to solve routine and complex electricity problems.

#### *Plumbing Troubleshooting*

11- 11:55 a.m.

Learn the tricks of the trade that make plumbing troubleshooting and repairs easier.

# 15th Annual Maintenance Summit and 6th Annual Maintenance Professional Awards Luncheon Registration Form

Wednesday, October 25, 8 a.m. – 2 p.m., Martin's Crosswinds, 7400 Greenway Center Drive, Greenbelt, MD 20770

## Registration Fees

### Maintenance Summit\* (includes breakfast, lunch and handouts)

PMA Full Member	\$150 per person
Nonmember	\$180 per person
Maintenance Professional Award Nominee	\$90 per person
Maintenance Professional Awards Luncheon ONLY	\$60 per person

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Name of Reservation Coordinator: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Names and email address of attendees:

1 \_\_\_\_\_ 4 \_\_\_\_\_

2 \_\_\_\_\_ 5 \_\_\_\_\_

3 \_\_\_\_\_ 6 \_\_\_\_\_

Total Amount Due: \$\_\_\_\_\_

Payment Enclosed: \$\_\_\_\_\_ Payment Method:  CHECK  Credit Card

Card number: \_\_\_\_\_ Expiration date: \_\_\_\_\_ Security code: \_\_\_\_\_

### Cancellation Policy

Cancellations must be made in writing by Friday, October 13. If you reserve and do not show, you are liable for the registration fee. You may substitute attendees if necessary.

### Signature

Signature below constitutes that company has received, reviewed and agrees to all PMA terms, conditions and cancellation policies. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Return registration form with payment to PMA, 7508 Wisconsin Avenue, 4th Floor, Bethesda, MD 20814, fax 301-907-9326 or email info@pma-dc.org.

### Questions

Visit [www.pma-dc.org](http://www.pma-dc.org), email info@pma-dc.org or call 301-657-9200.

\*Available to property managers and employees of property management companies only.