



# MAPFRE Select Home Restoration Program<sup>SM</sup>

## About the Program

The MAPFRE Select Home Restoration Program<sup>SM</sup> is an expedited home repair service that helps get you back to preloss conditions.

## Your Experience Matters to Us

When you need repairs made to your home after an unexpected incident, your home restoration process should be quick and easy. With MAPFRE's Select Home Restoration Program<sup>SM</sup> the repair process is expedited and many of the services are guaranteed. MAPFRE Insurance has partnered with "Select" restoration providers to deliver fast and high quality home repair services. Our "Select" restoration partners adhere to high professional standards, have excellent reputations and provide superior customer service.

## How the Program Works

- 2 hour (or less) start of emergency services
- Same day contact to coordinate scheduling of reconstruction
- Expedited repair for any supplemental damage identified during the course of the repair... no need to wait for an adjuster

## Benefits and Highlights of the MAPFRE Select Home Restoration Program<sup>SM</sup>

You may have your home restored by any contractor you choose, however, participation in the MAPFRE Select Home Restoration Program<sup>SM</sup> offers additional benefits including:

- Priority Contractor Service in the Handling of New Reported Losses
- Priority Service when Disaster Strikes
- On Site Inspection Performed
- Program Available Nationwide
- Ability to Perform both Mitigation and Reconstruction Services
- Emergency Services
- Limited Warranty on Work Performed for Three Years\*\*

\*You have the right to have your home repaired by the contractor of your choice.

\*\*Limited three Year Warranty available for MAPFRE Select Home Restoration partners.

## Multiple Disciplines Including:

- Water Damage Clean Up
- Emergency Board Up Services
- Fire and Smoke Clean Up
- Storm and Disaster Recovery
- Mold, Lead and Asbestos Remediation
- Biohazard Cleanup
- Cleaning and Deodorizing
- Restoration/Reconstruction
- Loss Mitigation

## MAPFRE Across the Globe – MAPFRE S.A.

- Is a multinational group present in 49 countries with more than 38,000 employees
- Is the number one non-life insurer in Latin America, and one of the top 20 reinsurers in the world
- Insures over 13.2 million cars and over 5 million homes.

## MAPFRE in the United States

- Offers a wide range of insurance solutions for home, vehicle, life and travel
- Is the 21st largest Property-Casualty Insurers
- Is the 19th largest private passenger auto insurer
- Has a network of more than 4,200 independent agents and brokers
- Is present in 19 states
- Rated "A" [Excellent by A.M. Best]
- Accredited and Rated "A+" by Better Business Bureau

## About Us

For decades, MAPFRE Insurance has been protecting families and their possessions with quality insurance coverage and a strong commitment to service excellence. Today we are represented by a powerful network of agents located throughout the United States.

That's MAPFRE... People who take care of people.®

[www.mapfreinsurance.com](http://www.mapfreinsurance.com)



MAPFRE Insurance® is a brand and service mark of MAPFRE U.S.A. Corp. and its affiliates, MAPFRE Life Insurance Company<sup>SM</sup> (Dover, DE); American Commerce Insurance Company<sup>SM</sup> (Columbus, OH), Citation Insurance Company<sup>SM</sup> (Webster, MA); The Commerce Insurance Company<sup>SM</sup> (Webster, MA); Commerce West Insurance Company<sup>SM</sup> (Cal. COA. 06715, San Ramon, CA), MAPFRE Insurance Company<sup>SM</sup> (Cal. COA 18643, Florham Park, NJ), MAPFRE Insurance Company of Florida<sup>SM</sup> (Miami, FL) and MAPFRE Insurance Company of New York<sup>SM</sup> (Garden City, NY). Not all products available in all states.