

	Webcasts	Presenter	Length
1	911: Library Disaster Planning for Your Community	Wagner, Pat	0:50:20
2	After the Internet and E-Books: The Future of the Information Society	Wagner, Pat	0:59:44
3	And the winner is.....	MARRT committee	0:31:14
4	Are You Sitting Down For This?	Briand, Simone	0:14:02
5	Beyond the Bestseller List: Filling Patron Demand for Great eBooks	Harris, Marlene	0:37:28
6	Brave New World of Genre Fiction Selection	Harris, Marlene	0:40:55
7	Breathe Life Into Your Data	Wagner, Pat	0:30:21
8	Coaching Library Staff for Enhanced Performance	Hentschel, Tiffany	0:29:59
9	Communication Skills for Front Line Library Staff	Wagner, Pat	1:10:00
10	Critical Evaluation of Book Reviews	Wagner, Pat	0:30:10
11	Customer Service at the Library	Wishnack, Steve	0:16:16
12	Dealing with Hostile and Potentially Dangerous Library Customers	Wagner, Pat	1:00:40
13	Designing a Roadmap to Staff Accountability	Wagner, Pat	0:30:22
14	Designing Individual Development Plans for Library Staff	Hentschel, Tiffany	0:30:22
15	Documenting Discipline & Performance Issues in the Library	Hentschel, Tiffany	0:33:22
16	Effective Library Board Governance	Wagner, Pat	0:59:32
17	Embracing Generational Diversity in the Library Workforce	Hentschel, Tiffany	0:44:24
18	Engaging Library Outreach to Underserved Communities	Wagner, Pat	1:00:06
19	Evolving Public Libraries for the 21st Century and Beyond	Wagner, Pat	1:00:06
20	Guide to the Family & Medical Leave Act for Libraries	Hentschel, Tiffany	0:45:48
21	How to Break the Rules: Offering Great Customer Service to Everyone	Wagner, Pat	0:58:13
22	How to Change the Dynamics in the Workplace Culture	Wagner, Pat	0:58:18
23	How to Conduct a Workplace Probationary Period	Wagner, Pat	1:01:34
24	Identifying Behaviors That Burden People and Budgets	Wagner, Pat	1:00:02
25	Importance of Library Staff Trial Periods	Hentschel, Tiffany	0:17:55
26	Incentivize Your Library Staff	Hentschel, Tiffany	0:17:02
27	Inspiring, Educational and Fun Library Staff Days	Wagner, Pat	0:29:49
28	Job Burnout in the Library	Hentschel, Tiffany	0:16:32
29	Leading your Library to Think Outside the Books	Wagner, Pat	0:30:04
30	LGBTQ Fiction - A Reader's Advisory Overview	White, Leah	0:41:58
31	Library Compliance with the Fair Labor Standards Act	Hentschel, Tiffany	0:42:03
32	Library Conflict Management For Consenting Adults	Wagner, Pat	1:01:25
33	Library Public Relations on a Frazzled Shoestring	Wagner, Pat	0:30:33
34	Make your Library NOT the Best Kept Secret in Town	Wagner, Pat	0:30:43
35	Make Your Workplace Safe from Bad Behavior	Wagner, Pat	1:45:20
36	Making a Stunning First Impression: Library Curb/Counter Appeal	Wagner, Pat	1:00:40
37	Marketing As If Your Library Depends On It	Wagner, Pat	1:01:48
38	Meeting Deadlines When Staff and Resources are Cut	Wagner, Pat	0:59:09
39	mHealth: Benefits, Risks and a Guide For Evaluating Mobile Health Apps	Briand, Simone	0:18:49
40	Motivate & Energize Your Library Workforce	Hentschel, Tiffany	0:28:23
41	Motivational Techniques to Boost Performance	Wagner, Pat	0:30:19
42	Navigating Ethical Practices in Your Library	Wagner, Pat	0:30:20
43	Navigating the Rapids: Myths and Realities of Generational Wkplcs	Wagner, Pat	0:53:03
44	Negative Nellies	Baker, Vicky	0:46:51
45	New Adult Fiction: An Evolution or Revolution	Atwater, Beth (SB)	0:35:46
46	Non-Fiction Reader's Advisory	Vnuk, Rebecca	0:40:01
47	Overview of Legal Acts Affecting HR in Libraries	Hentschel, Tiffany	0:54:00
48	Performance Evaluations That Work	Wagner, Pat	1:01:48
49	Personnel Policy Manuals for Libraries	Hentschel, Tiffany	0:33:14
50	Preparing for Your Next Library Job Interview	Hentschel, Tiffany	0:39:51
51	Quick, Cheap and Decent Strategic Planning for the Library	Wagner, Pat	0:59:48
52	Re-Charge Your Book Club	Spratford, Becky	0:52:44
53	Seasonal Writing Programs for Your Library	McCann, Brian	0:30:28
54	Setting SMART Goals For Your Library	MALA Staff (SB)	0:17:52
55	Social Media: Pros and Cons	Wagner, Pat	0:59:25
56	Storytime Elements	Campbell, Lisa	0:16:12
57	Striking a Balance: Finessing Your Supervisor Skills	Wagner, Pat	1:00:04

MALA Webcasts with links to descriptions

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	Webcasts	Presenter	Length
58	Tackle Poor Performance Issues in the Library	Hentschel, Tiffany	0:18:39
59	TAG, You're It! Teen Advisory Groups in Your Library	Davies, Erin	0:25:35
60	The Great Safe Place: Secure Library Workplaces	Wagner, Pat	1:00:14
61	The Impact Of Personality Styles At Work	Hentschel, Tiffany	0:43:22
62	Thrills & Chills @ Your Library: How to Help Your Scariest Patrons	Spratford, Becky	0:57:47
63	Tools to Interact with Patron Challenges with Confidence	Wagner, Pat	0:30:16
64	Transitioning From Buddy to Boss for Library Leaders	Hentschel, Tiffany	0:31:00
65	Unlocking Your Potential: Presentation Skills	Tibbs, Gloria	0:45:10
66	Virtual Customer Services Strategies: E-mail, IM and Social Media	Wagner, Pat	0:59:47
67	When It Is Time to Discipline or Terminate	Wagner, Pat	1:11:25
68	Women's Fiction: An Overview	Vnuk, Rebecca	0:53:59
69	World Beyond Best Sellers	Saricks, Joyce	0:56:07