

# Webinar Series

*Presented by*



## Topic

**Presented by:**

**Marcy Marquis, Client Service Manager and Healthcare Consultant, maxRTE**

Date

July 19, 2018

## Program Content

**Subject Title: A Practice Management Evaluation of your Revenue Cycle**

Has your facility ever had a practice management evaluation? Do you know what is involved with this process? Do you know if every step of your revenue cycle has checks and balances in place?

1. Are your providers credentialed / enrolled with your insurance carriers?
2. Are all your charges posted timely?
3. Are all your payments posted?
4. Are you using your practice management software efficiently?
5. Are you running the right reports on-a-monthly-basis?

These are just a few items we are going to talk through.

Healthcare and technology is always changing. We can't afford to let little-things slip through the cracks. Each missed step can cost facilities money and create re-work.

As a healthcare consultant, I will provide multiple examples of steps that clients have missed. Not only did it cost the client money, but also created PR issues with their patients.

## Presenter

Marcy is the Client Service Manager for maxRTE. She started with maxRTE June 5, 2017. She is responsible for client satisfaction, client implementation, client training, involved with sales, marketing and supporting the I.T. Team. Marcy is also a healthcare consultant. Her expertise is in Practice Management Evaluations (policy/process improvement), AR Management, Denial Management and Provider enrollment.

Prior to maxRTE, Marcy worked at SVA HealthCare Services, a Third Billing Company, as a Healthcare Consultant and Revenue Cycle Manager. Marcy was responsible for the monitoring the clients AR, denial management, review charity care applications, handling suit authorization, witness in small claims court, patient complaints and provider enrollment.

Marcy also worked at UW Health (In Madison WI) as the Supervisor of Credit / Collections and Legal Team. Marcy was responsible for self-pay accounts, payment plans, charity care applications, approve account for third party collections, appear as a witness in small claims, patient complaints, bankruptcy accounts, probate/estate filing and third-party liability claims.

Marcy is a CRCP-P (Certified Revenue Cycle Professional-Professional) and Certified Collection Professional.

Marcy is the AAHAM WI Chapter President.

## Program Registration

**Who Should Attend:** CEOs, CFOs, COOs, HR VP and Directors, Administrators, Compliance Officers, Risk Managers, DONs, HIM Directors, Billing Office Managers, Patient Access Managers, Revenue Cycle Directors and similar positions.

**Program Fee per site: FREE! (unlimited participants!!!)**

Please register online at:

Thu, Jul 19, 2018 12:00 PM - 1:00 PM CDT

**Please join my meeting from your computer, tablet or smartphone.**

<https://global.gotomeeting.com/join/827153469>

**You can also dial in using your phone.**

United States: +1 (224) 501-3412

**Access Code: 827-153-469**

First GoToMeeting? Let's do a quick system check: <https://link.gotomeeting.com/system-check>

If you have any questions, please call Niobis Queiro, Chapter Program Chair at (612) 873-8549 or email at [niobis.queiro@hcmcd.org](mailto:niobis.queiro@hcmcd.org).

## Additional Details

Dial in instructions will be provided at the time of registration for the webinar and printed materials will be available for download during the webinar.

# Minnesota HFMA Would Like to Thank Our Platinum Sponsors



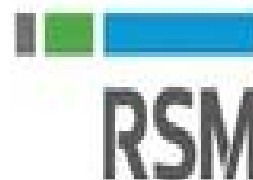
Compassionate financing. Accessible care.





## Minnesota HFMA Would Like to Thank Our Sponsors

### *Gold Sponsors*



### *Silver Sponsors*

