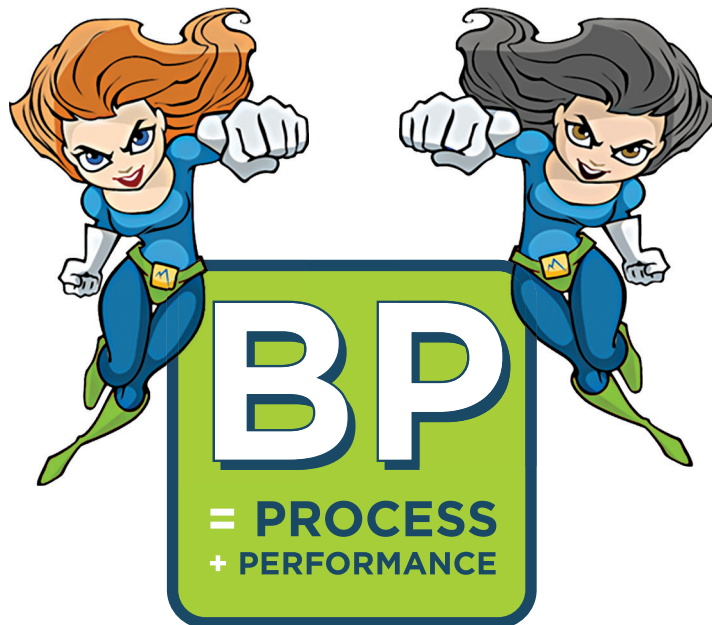## BLUEPEAK ADVISORS CAN HELP.

An incomplete and incorrect universe can add 1 point toward your CMS Program Audit score and take a whole lot more from your bottom line - $25,000 more, per violation/contract.

An Invalid Data Submission (IDS) condition is cited when a plan fails to produce a complete and accurate universe within 3 attempts. At $25,000 per contract, an IDS can significantly increase the overall CMP amount assessed by CMS for conditions found during a CMS Program Audit

An IDS can have a ripple effect on a plan's audit score. If CMS auditors are unable to test audit elements from samples because of IDS, they will cite a condition for each element that cannot be tested, grouped by the type of case.

CMS may cite a Corrective Action Required (CAR), a condition worth 1 point, or an Immediate Corrective Action Required (ICAR), a condition worth 2 points, for each element that cannot be tested due to an IDS, thereby adding more points into the audit scoring methodology. BluePeak has observed the ripple effect of an IDS in many of the mock audits performed for clients, as well as when assisting clients through actual CMS Program Audits.

BP = PROCESS + PERFORMANCE

The IDS follows the plan into audit validation, where the plan must produce the universes that the auditors were unable to test during the original audit, to demonstrate their compliance with CMS requirements. BluePeak has validated whether an IDS condition was corrected in the many mock and CMS validation audits conducted.

BluePeak understands the impact Invalid Data Submissions can have on a plan's CMS Program Audit score, subsequent validation audit and past performance. A CMS Program Audit score is one of 11 performance categories used by CMS to evaluate past performance and ultimately determine whether a plan can file new applications or service area expansions. BluePeak knows the constraints on time and resources which prevent plans from being audit ready and result in universe fire drills during a CMS Program Audit. Whether you've found yourself in this scenario or want to never find yourself in this scenario, **BluePeak's Universe Monitoring Service** was developed just for you.

BLUEPEAK'S UNIVERSE MONITORING SERVICE IDENTIFIES UNDERLYING OPERATIONAL ISSUES

➤ *Was your plan CMS Program Audit score negatively impacted by one or more Invalid Data Submission (IDS) conditions? Was your score impacted by other conditions caused by CMS auditors not being able to test some audit elements, as a result of IDS?*

If you answered **YES** to one or both of these questions, **BluePeak's Universe Monitoring Service (UMS)** can help reduce or eliminate IDS and other audit conditions.

➤ *Does your plan practice monthly, quarterly, annual or ad hoc universe pulls? Are the universes reviewed for technical and operational issues?*

If you answered **NO** to one or both of these questions, **UMS** can do this work for you, leaving you and your team more time and resources to fix the technical and operational issues found in your universes, before they become Invalid Data Submissions and other conditions in a CMS Program Audit.

UMS
UNIVERSE MONITORING SERVICE

BluePeak developed **UMS** as an audit-readiness resource for plans. Every plan should be monitoring their universe data on a regular basis, but the reality is that universe monitoring competes with the organization's other priorities and resources and gets pushed to the back burner. Until a CMS Program Audit, and that's not the time to start a fire drill. BluePeak is composed of industry experts who've been there, done that. We built **UMS** just for you.

BluePeak consultants can review your universe data for technical issues, such as blank cells, incorrect formats and inaccurately populated fields. Our seasoned subject matter experts can also analyze your universe data and identify potential operational issues, such as untimeliness, that would be red flags to CMS auditors. In addition to calculating timeliness, we use a proprietary analytics system, unique to the universes for each program audit area, to identify potential underlying issues. Issues that, left undetected, have a way of surfacing during CMS Program Audits.

SO, THE NEXT TIME YOU THINK OF UNIVERSE PULLS AND REVIEWS, INSTEAD OF REACHING FOR THE TUMS, REACH OUT TO UMS.