

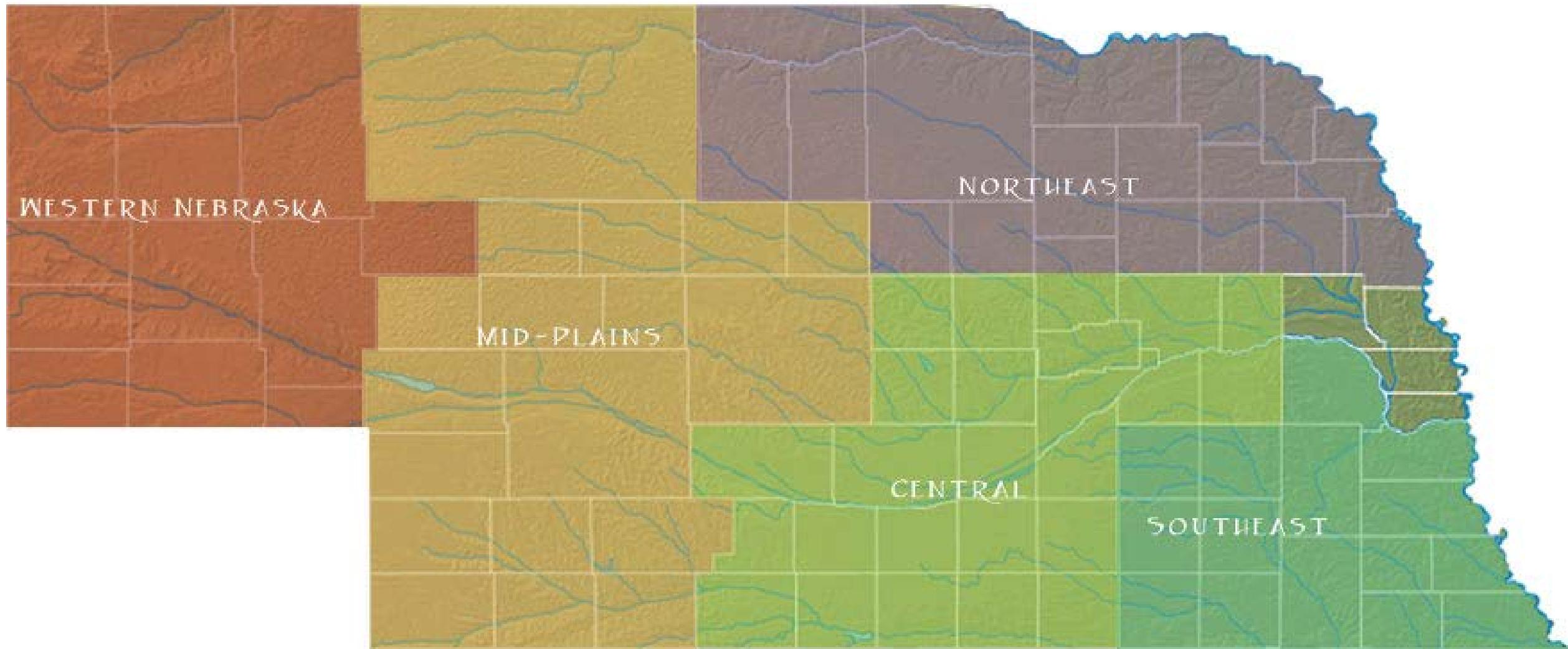
Sweat the Small Stuff

By: Andy Long

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ECONOMICS

THE SCIENCE OF EXPLAINING TOMORROW WHY THE PREDICTIONS
YOU MADE YESTERDAY DIDN'T COME TRUE TODAY.

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POTENTIAL

NOT EVERYONE GETS TO BE AN ASTRONAUT WHEN THEY GROW UP.

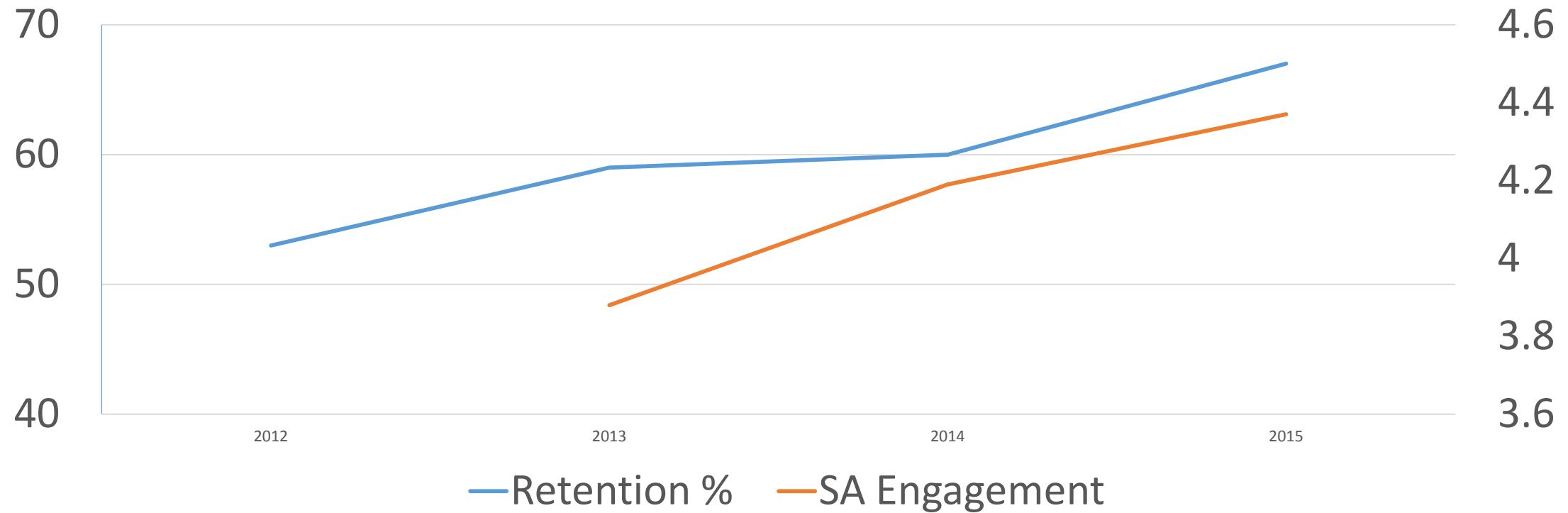
Gallup Q12:

1. Do you know what is expected of you at work?
2. Do you have the materials and equipment to do your work right?
3. At work, do you have the opportunity to do what you do best every day?
4. In the last seven days, have you received recognition or praise for doing good work?
5. Does your supervisor, or someone at work, seem to care about you as a person?
6. Is there someone at work who encourages your development?
7. At work, do your opinions seem to count?
8. Does the mission/purpose of your company make you feel your job is important?
9. Are your associates (fellow employees) committed to doing quality work?
10. Do you have a best friend at work?
11. In the last six months, has someone at work talked to you about your progress?
12. In the last year, have you had opportunities to learn and grow?

From www.gallup.com

The Results

Fall to Fall Retention to Staff Engagement



Jim Collins

- The leaders of companies that go from good to great start not with “where” but with “who.” They start by getting the right people on the bus, the wrong people off the bus, and the right people in the right seats. And they stick with that discipline – first the people, then the direction – no matter how dire the circumstances.”



CONSISTENCY

IT'S ONLY A VIRTUE IF YOU'RE NOT A SCREWUP.



Mid-Plains Community College Team Report

Team Name: Student Affairs Division
Team Leader Name: Andy Long
Report Date: May 27, 2016

Department Roles:

1. Assist students in the successful completion of academic programs.
2. Grow non-UPRR enrollment
3. Provide quality service to assist students to reach their goals.
4. Provide quality service to internal partners to help students in support of their goals.
5. Create an engaging workplace for student services staff

Goal 1. – Assist students in the successful completion of academic programs.

K.P.I.	AQIP CATEGORY	GOAL	2015-2016	2014-15	2013-14	2012-13	2011-12
3 year graduation rate for 1 st time, full time students	2	40%		33	34	36	35
Fall to Fall retention rates, full-time students	2	60%	60	59	53	55	50
Fall to Fall retention rates, part-time students	2	40%	44	36	35	23	34
Cohort Default Rate	2	15%	17.0	18.8	12.1	20	19.5

ANALYSIS:

It was extremely encouraging to see our full-time retention hit the 60% mark we were shooting for and we celebrated by having cake at the January campus meeting. The part-time retention rate followed in the same direction with both reaching highs from the last five years.

Leslie Wolf

- We've all heard the saying, "What gets measured gets done." It means regular measurement and reporting keeps you focused – because you use that information to make decisions to improve your results.
- What are your Key Performance Indicators?
- Are you measuring the right things?
- How are you using the measurements to make adjustments?



BE THE BRIDGE

THAT WAY WE CAN WALK ALL OVER YOU ON OUR WAY TO BETTER PLACES.

New Student Success Process

In an effort to help new students have a successful start to their school experience, we have developed a plan to help make sure we cover what students need to know to be successful. We first identified the different topics we wanted students to experience or have an awareness. Then, we started with a student's acceptance and mapped out what should happen at acceptance, registration day, move-in day, orientation, and the first four weeks of classes. Below is the plan and who is responsible for completing the plan.

Upon Acceptance

After applying for admission, students will receive an acceptance letter a week after applying. Beginning in March students will also receive an acceptance packet in the mail with more information.

Activity	Due Date	Who is Responsible	Date Completed
Acceptance Letter and Certificate	Before packets are sent	Admissions	
Housing Postcard and online housing link – postcard can go in acceptance packet	Jan. 2017	Student Life – Brian will visit with Kelly	
Financial Aid Checklist – Andy will check with Kelly on what we have and what is going on	2/13	Financial Aid	done
Decals	2/13	Hillary	
Worksheet on how much college costs and how I can pay for it – Andy will check with Kelly	2/13	Financial Aid	done
Catalog – used at reg. days, advising, some campus visits – look at how we can promote the use of the on-line catalog. ????? <u>Retention committee is looking at what we can get to students with important dates and important links.</u>	Spring 2016	Retention committee	
EXI – Advising has degree planning – March 2017	2017-2018 year		
Registration Day Mailing	3/1	Admissions	

Joseph Campbell

- Furthermore, we have not even to risk the adventure alone; for the heroes of all time have gone before us, the labyrinth is fully known; we have only to follow the thread of the hero-path. And where we had thought to find an abomination, we shall find a god; where we had thought to slay another, we shall slay ourselves; where we had thought to travel outward, we shall come to the center of our own existence; where we had thought to be alone, we shall be with all the world.

Questions: longa@mpcc.edu

