

## LUXURY AT ITS BEST!

... here, but just give you a few examples.

The resort sits right on the beaches of the Sea of Cortes with great views of the water and San Jose del Cabo across the bay just north of the resort. While most of the Baja Peninsula is a desert area, when you enter this resort, you are immersed into a tropical paradise with many acres of lush greenery surrounding you. The original building of the resort was built on the very point of the property in 1956 by the president of Mexico as his private get-away. At that time the Cabo San Lucas area was nothing but a sleepy fishing village. The resort now has 176 rooms and 2 Villas spread out throughout the property.

As you walk from your room to one of the three restaurants, spa, boutiques, or other venues around the property, you find yourself on winding walkways through immaculately manicured gardens of all kinds of tropic plants and palm trees. While there are only 176 rooms at this resort, there are over 900 employees of which many are obviously gardeners. On one occasion, I saw a gardener with a bucket and rag washing the stems of a small palm plant and on another occasion, while walking with the manager of the property, he stopped and plucked a single small weed from beside the sidewalk. He then immediately got on his phone to housekeeping to come and check the area for any other weeds.

This is the kind of attention to detail that we observed throughout the resort, and it certainly extended to the service of the guests. One morning while enjoying breakfast on the outdoor deck area of one of the restaurants, as the sun moved up in the sky, it was hitting my face from the side and I was squinting as we talked with our friends. Suddenly, I noticed the glare was gone and when I glanced toward the sun, I saw that a waiter was re-positioning one of the outdoor heaters so as to block the sun from my face.

Anytime we passed ANY staff person at the resort, we were greeted with a warm smile and hello. Not the typical "management required" hello, but a real heart-felt greeting that made us realize that these folks really enjoy working there. If you are at one of the pool areas or on the beach, one of the staff will come by to offer drinks or take your lunch order and deliver to you if you like. But the additional detail here is that beside your chair is a small object with a sun on one side and a moon on the other. If you want to sleep and be left alone, just flip it over to the Moon side and no one will bother you. And, of course, while you are at the beach, if you want to try your hand at stand-up paddle boarding or maybe sea kayaking, just go over and grab one and someone will be there to help you get started.

When we were done with dinner and headed back to our room along the softly lit pathways, we met our butler waiting for us to return. I asked her if she always waits for her guests and she smiled and said "Of course. I always want to make sure all my guests have everything they need for the night." As we entered our room, the lights were dimmed, the soft music playing and candles lit everywhere including around the tub and shower in the bathroom and on the table by the splash pool on the patio. Our robes were on the bed along with a Mexican design in fresh flower petals.

Our room was immaculately appointed with all the details covered. Incense in the bathroom, epsom salts for your bath, luffa sponges and all kinds of lotions. Both the bed and the large two-person lounge on the patio had plenty of pillows and there was a full coffee and bar setup in the room. No detail was missed at this resort, but the one that probably caught my eye the most was the first evening. We had unpacked and gone to have dinner. When we returned to our room, Carol noticed that on top of the dresser in the walk-in closet was a small sewing kit that had been put together for us with a note that said it was customized with thread to match our wardrobe. Now that's what you call attention to detail!



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