



Navigating the Future of Health Care

Tentative Agenda

IPHCA Annual Leadership Conference
October 10 - 12, 2018
Hyatt Regency St. Louis at the Arch
St. Louis, Missouri

Wednesday, October 10, 2018

7:00 a.m. – 6:00 p.m.	Registration		
7:00 – 9:00 a.m.	Continental Breakfast		
8:00 a.m. - 5:00 p.m.	Chronic Disease Improvement Learning Collaborative 2nd In-Person Meeting		
8:00 – 9:00 a.m.	Committee Meetings		
	Insurance		
	Compliance & Risk Management		
8:00 a.m. - 5:00 p.m.	Chronic Disease Improvement Learning Collaborative 2nd In-Person Meeting		
9:15 – 10:15 a.m.	Committee Meetings		
	DASA-SUPR Work Group (Closed Meeting)		
	Clinical Support		
	CHC Finance & Operations		
10:30 – 11:30 a.m.	Committee Meetings		
	Bylaws & Membership		
	Community Development		
	Planning		
11:30 a.m. – 12:30 p.m.	Lunch (on your own)		
	Medicaid Managed Care Workgroup (Closed Meeting)		
12:30 – 2:00 p.m.	Legislation & Public Policy Committee		
2:30 – 4:00 p.m.	IPHCA Board of Directors Meeting		
2:30 – 3:30 p.m.	Community Board Member Advisory Panel		
4:00 – 5:00 p.m.	Professional Staff Section Meetings		
	Clinical		
	Finance		
6:00 – 8:00 p.m.	Welcoming Reception/Assembly of Delegates	All	

Thursday, October 11, 2018

6:30 a.m. – 5:30 p.m.	Registration		
7:00 a.m. – 4:00 p.m.	Exhibit Hall Open		
7:00 – 9:00 a.m.	Continental Breakfast with Exhibitors	All	
8:00 – 8:30 a.m.	Regional Meetings	Assembly of Delegates Members ONLY	
	Collar Counties		
	Northern & Central		
	Southern		
8:45 – 10:00 a.m.	Educational Sessions	Track/Hot Topic Area	Speakers
	How to Make Chronic Care Management Work for You	Clinical; Finance/ Accounting	Tresa DeMello, RN, Director of Clinical Informatics; Rachel Rector, BBA, CPC, Revenue Cycle Manager; Sarah Miller, MSSW, Clinical Case Management Coordinator - Shawnee Health Service
	Consumerization of Healthcare: How to Strengthen Your Brand to Attract New Customers	Executive Management; Operations	Kate Birdwell, Marketing & Public Relations Manager; Scott Wills, Senior Graphic Designer; Genevieve Salazar, Director of Marketing & Development Specialist - Erie Family Health Center

	Screening for Adverse Childhood Events Across Specialties in an FQHC-Implementation & Results	Clinical	Margaret Thomson, M.D., Assistant Medical Director; Charmaine Robertson, LCSW, Behavioral Health Services - Crossing Healthcare
	Internal Controls: How Many Eyes Are Enough	Executive Management; Finance/Accounting	Chris Manderfield, CPA, Principal - CliftonLarsonAllen, LLP
	Workplace Diversity Training	Human Resources; Community Board Members	<i>Speaker TBD</i>
	Managed Care Session – HealthChoice IL Integrated Health Homes	Executive Management	MCO Reps
	Embedding Shared Decision Making in an FQHC Network: A Systems Approach	Clinical; Operations	Danielle Lazar, Director of Research; Jairo Mejia, M.D., Chief Medical Officer - Access Community Health Network
10:00 – 10:45 a.m.	Break with Exhibitors & Prize Patrol	All	
10:45 a.m. – 12:00 p.m.	Educational Sessions	Track/Hot Topic Area	Speakers
	Enhanced Employee Engagement Through Leadership & Succession Planning Program	Human Resources	Jo Ann Rice, Administrative Services Director; Haleigh Spradley, Employee Services Coordinator - Shawnee Health Service
	Developing a MAT Program from Square One: Lessons Learned	Clinical	Stephanie Cox-Batson, M.D., Chief Medical Officer; Bonnie Pete Thomas, M.D., Director MAT and EIS Programs - Near North Health Service Corporation
	Innovation & Collaboration to Improve Public and Community Health	Clinical; Information Technology; Community Board Member	Nivedita Mohanty, M.D., Chief Research Officer; Timothy Long, M.D., Chief Clinical Officer - Alliance Chicago
	Introduction into Community Health Center Oral Health Programs	Clinical; Operations	Sodabeh Etminan, D.M.D., MPH, Dental Director- Mile Square; Lisa Kearney, D.D.S., Clinical Director, Oral Health - Erie Family Health Center
	Tackling Food Insecurity & Health Disparities One Produce Prescription at a Time	Clinical	Allison Raiha, RD, LDN, Registered Dietitian; Elizabeth Shuff, MS, RN, LDN, Registered Dietitian - Crossing Healthcare
	Managed Care Session – Billing	Executive Management	MCO Reps
	Telling Your Health Center's Story Using Data	Executive Management	Vicki Whildin, Vice President of Operations; Robin Varnado, Regional Director of Operations & Behavioral Health - Erie Family Health
12:15 – 1:30 p.m.	Luncheon	All	Dan Hawkins, National Association of Community Health Centers

1:45 – 3:00 p.m.	Educational Sessions	Track/Hot Topic Area	Speakers
	Telehealth - Embarking on an Alternative Care Delivery Model	Clinical; Executive Management; Information Technology	Huzefa Dossaji, PharmD, Vice President; Shawn Hamilton, M.D., Chief Medical Officer - Certintell Telehealth; Sirene Garcia, MBA, Director of Special Programs - Finger Lake Community Health Center
	Improving Colorectal Cancer Screening Rates in the Uninsured	Clinical; Operations	Jim Christoforidis, M.D., Chief Medical Officer; Arthur Hackett, RN, Director of Quality & Care Management; Martin Jurado, Manager of Access & Enrollment - PrimeCare Community Health
	Integrating Primary Care, HCV Screening into an Existing Opt-Out HIV Screening Framework	Clinical	Tommy Schafer, FOCUS Program Coordinator - Howard Brown Health
	Employee Engagement & Development Practices	Human Resources; Community Board Member	Dekesha Calhoun, MBA, Development Specialist - TCA Health, Inc. - NFP; Adriana Diaz, Director of Human Resources - Erie Family Health Center
	The Journey to Improved Patient Access	Operations; Community Board Member	Kellie Medious, Senior Director, Patient Access & Operations - Erie Family Health Center
	Outsourcing Your Revenue Cycle	Finance/Accounting; Community Board Member	Jeff Cooper, Chief Financial Officer; Rachel Rector, BBA, CPC, Revenue Cycle Director - Shawnee Health Service
	Meaningful Strategic Planning: Ideas for Creating & Implementing an Effective Plan	Executive Management; Operations; Community Board Member	Nicole Kazee, Vice President of Strategy & Business Development; Dana Kelly, MBA, Director of Development & Strategy - Erie Family Health Center
3:00 – 4:00 p.m.	Break with Exhibitors & Prize Patrol	All	
4:00 – 5:15 p.m.	Educational Sessions	Track/Hot Topic Area	Speakers
	Behavioral Health Integration: Incorporating Psychiatry & Care Coordination Into The FQHC Model	Clinical	Melissa Duplantis, Psy.D., Chief Behavioral Health Officer - Chicago Family Health
	Leveraging Academic Relationships to Enhance Recruitment & Retention	Human Resources; Operations; Clinical; Community Board Member	Stephanie Cox-Baston Chief Medical Officer; Kim Au, M.D., Regional Director of Medical Education; - Near North; Paul Luning, M.D., Chief Medical Officer - PCC Community Wellness Center
	Measuring Up: Utilizing Operational Assessments to Build Better Clinics	Executive Management; Operations	Chastity Werner, CMPE, RHIT, CRCR, NCP, Director of Healthcare Services - Anders CPA + Advisors
	How FQHCs are Implementing Effective Chronic Care Management Reimbursement Programs	Executive Management; Finance/Accounting; Operations	Will Boeglin, Chief Executive Officer; Chris Knoff, Vice President of Sales - TimeDoc Health
	Value Based Care Coordination & On-Site Hospital Partnerships	Clinical; Executive Management; Community Board Member	Anh Reiland, APN, MBA, Vice President of Care Coordination - Access Community Health Network

	CyberSecurity Risk: Protecting Data & Still Being Able to Use It	Information Technology; Operations	Lee Painter, CISSO, HCISPP, CRISC, CCSFP, Principal - CliftonLarsonAllen, LLC
	Childhood Obesity	Clinical	Nivedita Mohanty, M.D., Chief Research Officer - AllianceChicago; Naila Quarashi, MPH, Program Manager; Greci Rodriguez, MPH, Program Coordinator - Illinois Primary Health Care Association
6:00 – 9:30 p.m.	Thursday Evening Event	All	Ball Park Village
<i>Friday, October 12, 2018</i>			
7:00 – 11:00 a.m.	Registration		
7:00 – 9:00 a.m.	EHR Networking Breakfast	All	
9:00 – 10:15 a.m.	Educational Sessions	Track/Hot Topic Area	Speakers
	Health System Transformation = Collaboration	Operations; Community Board Member	Kimberly Hobson, MBA, Executive Director - South Side Healthcare Collaborative
	Better Together with Integrated Care: The Difference for People with Serious Mental Illness	Clinical; Operations	Laurie Carier, M.D., Medical Director - Heartland Health Centers
	Using Wildly Important Goals to Transform Practice: A Case Study in Transforming a Department	Clinical; Executive Management; Community Board Member	Ruby Ferguson, RD, Director of Nutrition Services - Near North Health Service Corporation
	Collecting & Communicating Quality Measures: Strategies to Improve Care	Clinical; Information Technology; Community Board Member	Erika Peterson, Ph.D., Process Improvement Coordinator; Clare Williams, M.D., Medical Director; Nancy Caskey, LPN, BSW, Clinical Coordinator - Shawnee Health Service
	Evidence Practice	Clinical; Information Technology	Fred Rachman, M.D., Chief Executive Officer; Nivedita Mohanty, M.D., Chief Research Officer; Andrew Hamilton, RN, MS, Chief Informatics - AllianceChicago
	Navigating the Requirements of Hiring and Collaborating Advanced Practice Registered Nurses & Physician Assistants	Human Resources; Operations; Clinical; Executive Management; Community Board Member	Gordon Eggers, President & Chief Executive Officer - Crusader Community Health; Marie Lindsay, Ph.D., MSN, FNP - Will County Community Health Center
	Overhaul of the Meaningful Use Program & What it Means to CHCs	Executive Management; Finance/Accounting; Information Technology; Operations	Janet Baxter, RHIA, MBA, Manager, Health Policy Implementation; Timothy Long, M.D., Chief Clinical Officer - Alliance Chicago
10:45 – 11:45 a.m.	Roundtable Sessions		
	<i>HRSA Operational Site Visit (OSV): Tips for Preparing Under the New Guidance</i>		
	<i>Opioid Epidemic</i>		
	<i>Chronic Disease</i>		
12:00 – 1:30 p.m.	Closing Luncheon & Awards of Excellence		