SENTRILOCK

Effective 1/1/2018, SentriLock will be establishing minimum password requirements.

The number one method hackers use to gain access to someone else's online account is to attack less secure passwords. SentriLock is making our system even more secure by requiring more robust passwords.

As of 1/1/2018, SentriLock will require a minimum password standard of six (6) characters, with one (1) upper case letter, one (1) lower case letter, and one (1) numeric value.

Customers will be able to update their passwords to the new requirements in the SentriSmart™ App or the SentriLock Lockbox web site. Thank you for your cooperation as we implement these changes.

To download our SentriSmart™ App for iOS **click here** or **click here** for Android.

Click here to log into the SentriLock web site to update your password.

Visit our Help Page

Click here to learn more on how to manage your account preferences.

Have more questions?

If you have any questions about these changes, you can contact SentriLock Support at 513-618-5800 or Canada & Toll Free at 1-877-736-8745