



# SUCCESS TAKES TEAMWORK.

At WMI, we are committed to transforming the way you do business.



## TECHNOLOGY & DIGITAL SERVICES

Enterprise Software Solutions  
Web Design & Development  
BI & Analytics  
UX/UI Design  
Cloud Services



## PROCESS DESIGN & STRATEGY

Budget Management  
Program/Product Launch  
Strategic Planning  
Efficiency Analysis



## BUSINESS PROCESS MANAGEMENT

Performance Reporting  
Full-Service Operations  
Management  
Controls & Compliance  
Multilingual Support



## PROGRAM MANAGEMENT & STAFFING

Content Development  
Program/Project  
Management  
Onboarding & Training  
Event Management

**WHO:** WMI was founded on the premise that collaboration is the key to success. Over the past 15 years, we have built a global operations and technology consulting firm that centers people at the heart of every business process and strategic decision.

**WHAT:** Our practice draws upon a wide range of expertise in four key service areas: **Technology & Digital Services, Process Design & Strategy, Business Process Management, and Program & Project Management.**

Combining our experienced, professional and savvy problemsolvers with our custom digital solutions, we can tailor operations management and technology solutions to meet the unique needs of any business.

**HOW:** We pride ourselves on a human(e) approach to business - leveraging technology and workflow-management tools that allows individuals, teams, and companies to focus energy on activities that matter most.

**WHY:** We offer every client a commitment to excellence, insight, diversity, and collaboration, building trusting partnerships that last.

## CERTIFICATIONS & ACHIEVEMENTS

- Minority Owned Business
- Microsoft Certified Partner
- Microsoft Preferred Suppliers  
**Role Based  
Managed Outsourcer**
- Microsoft Technical Certifications  
**MCPS | MCNPS | MCTS | MCPOFF |  
MCSE1 | MCSA1 | MCSAM | MCSEM |  
MS | MCSDI | MCAD**
- Certified ScrumMasters



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# WHAT MAKES US DIFFERENT?

We work with you to get the very best.

## OVER FIFTEEN YEARS OF EXPERIENCE

WMI has been in business since 2002. We've successfully executed thousands of projects and worked with numerous clients, from best-in-class global enterprises to emerging start-ups.

## ABILITY TO WORK COST-EFFECTIVELY

Our focus on methodology and best practices ensures deliverables that are correct the first time, requiring minimal rework. This, in effect, means lower cost to our clients. Additionally, we consistently strive to drive efficiencies - through processes, people, and tools/technology - to deliver projects on budget and on schedule.

## EFFICIENCY IN MANAGING THE ENGAGEMENT

Engagements are overseen by a senior WMI Client Manager. The Client Manager is responsible for the overall project plan, schedule, staffing, and quality of deliverables. We are passionate about ownership and accountability, requiring minimal project management from our clients.

## DEPTH AND BREADTH OF SKILL SETS

The WMI team is composed of a unique blend of talented professionals, including software developers, user experience experts, program managers, procurement specialists, and many more. The result is a thorough approach to each project, ensuring that every aspect is addressed by people trained and experienced in that domain.

## RELIABILITY AND CUSTOMER SERVICE

WMI is a committed, customer-focused partner dedicated to helping our clients succeed. We support a variety of service levels, guaranteeing a response time of four hours for critical requests and no more than two business days for standard inquiries. Our engagement model has the flexibility required to ensure that your needs and priorities are addressed.



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