

SUCCESS TAKES TEAMWORK.

At WMI, we are committed to transforming the way you do business.



TECHNOLOGY & DIGITAL SERVICES

Enterprise Software Solutions
Web Design & Development
BI & Analytics
UX/UI Design
Cloud Services



PROCESS DESIGN & STRATEGY

Budget Management
Program/Product Launch
Strategic Planning
Efficiency Analysis



BUSINESS PROCESS MANAGEMENT

Performance Reporting
Full-Service Operations Management
Controls & Compliance
Multilingual Support



PROGRAM MANAGEMENT & STAFFING

Content Development
Program/Project Management
Onboarding & Training
Event Management

WHO: WMI was founded on the premise that collaboration is the key to success. Over the past 15 years, we have built a global operations and technology consulting firm that centers people at the heart of every business process and strategic decision.

WHAT: Our practice draws upon a wide range of expertise in four key service areas: **Technology & Digital Services, Process Design & Strategy, Business Process Management, and Program & Project Management.**

Combining our experienced, professional and savvy problemsolvers with our custom digital solutions, we can tailor operations management and technology solutions to meet the unique needs of any business.

HOW: We pride ourselves on a human(e) approach to business - leveraging technology and workflow-management tools that allows individuals, teams, and companies to focus energy on activities that matter most.

WHY: We offer every client a commitment to excellence, insight, diversity, and collaboration, building trusting partnerships that last.

CERTIFICATIONS & ACHIEVEMENTS

- Minority Owned Business
- Microsoft Certified Partner
- Microsoft Preferred Suppliers
Role Based Managed Outsourcer
- Microsoft Technical Certifications
MCPS | MCNPS | MCTS | MCPOFF | MCSE1 | MCSA1 | MCSAM | MCSEM | MS | MCSD1 | MCAD
- Certified ScrumMasters



WHAT MAKES US DIFFERENT?

We work with you to get the very best.

OVER FIFTEEN YEARS OF EXPERIENCE

WMI has been in business since 2002. We've successfully executed thousands of projects and worked with numerous clients, from best-in-class global enterprises to emerging start-ups.

ABILITY TO WORK COST-EFFECTIVELY

Our focus on methodology and best practices ensures deliverables that are correct the first time, requiring minimal rework. This, in effect, means lower cost to our clients. Additionally, we consistently strive to drive efficiencies - through processes, people, and tools/technology - to deliver projects on budget and on schedule.

EFFICIENCY IN MANAGING THE ENGAGEMENT

Engagements are overseen by a senior WMI Client Manager. The Client Manager is responsible for the overall project plan, schedule, staffing, and quality of deliverables. We are passionate about ownership and accountability, requiring minimal project management from our clients.

DEPTH AND BREADTH OF SKILL SETS

The WMI team is composed of a unique blend of talented professionals, including software developers, user experience experts, program managers, procurement specialists, and many more. The result is a thorough approach to each project, ensuring that every aspect is addressed by people trained and experienced in that domain.

RELIABILITY AND CUSTOMER SERVICE

WMI is a committed, customer-focused partner dedicated to helping our clients succeed. We support a variety of service levels, guaranteeing a response time of four hours for critical requests and no more than two business days for standard inquiries. Our engagement model has the flexibility required to ensure that your needs and priorities are addressed.



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