

INNOVATIONS SERVICES waitlist

The NC Innovations Waiver is a health plan for people with intellectual and/or developmental disabilities in North Carolina. It lets people on the health plan receive services and supports in their homes and communities instead of an institution.

The North Carolina General Assembly decides how many people across the state can receive services through the Innovations Waiver. These are commonly called Waiver slots. Cardinal Innovations (and every managed care organization) keeps a list of people who are interested in receiving NC Innovations Waiver services and/or other intellectual developmental disability services. This list is called The Registry of Unmet Needs. Many people call it the IDD Waitlist.

Waiver slots are assigned on a first-come, first-served, per capita basis according to two factors: the date they are placed on the Registry and the number of people already receiving NC Innovations Services within their county.

The data presented here is for the Fiscal Year 2017 (July 2016 - June 2017), and numbers change on ongoing basis. Additionally, some members receive both state funded and (b)(3) services at the same time.

County	Population Estimate (2015)	Innovations Waiver Recipients	(b)(3) Service Recipients	State-Funded Service Recipients	# of Children Waiting	# of Adults Waiting
Alamance	157,522	183	97	123	43	61
Cabarrus	195,714	225	88	103	64	67
Caswell	23,606	26	7	16	4	4
Chatham	71,815	80	16	47	13	30
Davidson	165,193	188	45	80	30	67
Davie	41,743	54	17	27	30	51
Forsyth	366,543	522	167	196	327	548
Franklin	64,206	73	16	18	5	6
Granville	58,547	66	15	22	7	12
Hailfax	52,423	74	13	47	12	32
Mecklenburg	1,035,605	1,150	638	219	450	596
Orange	140,144	199	65	69	88	125
Person	39,574	60	36	56	12	43
Rockingham	92,084	106	15	51	42	90
Rowan	140,122	153	93	70	23	45
Stanly	61,234	78	27	41	19	31
Stokes	46,763	60	11	32	28	54
Union	219,992	245	93	74	73	81
Vance	45,097	58	45	44	15	39
Warren	20,473	39	16	14	7	8
Total	3,038,400	3,531	1,520	1,349	1292	1990

3 million



individuals live in our coverage area

3,282 individuals



on Cardinal's Innovations Waiver Waitlist

2,869 individuals



receive (b)(3) and/or state-funded services

4.9 years



average wait time to receive an Innovations Waiver slot



Member Engagement and the **Registry Team** work to connect members waiting for Innovations Waiver services with other community-based services and supports.



If you or a loved one are in crisis, our Access Line is available 24/7:

1.800.939.5911