



CALIFORNIA LODGING EXPO® AND CONFERENCE

Guest Satisfaction in the
Age of Digital Communication

CALIFORNIA LODGING EXPO® AND CONFERENCE December 3, 2018

**Crowne Plaza Los Angeles – Commerce Casino
Free To All Attendees!**

"Myths and Mayhem: Reinventing Service in a New Hospitality Climate"

Keynote Presentation by Glenn Haussman,
No Vacancy News & Podcast

What's included?

- ▶ Cash prizes
- ▶ Vacation getaway prizes
- ▶ Industry Luncheon
- ▶ Wine Tasting and Evening Reception
- ▶ Educational Sessions
- ▶ Networking, Fun and much more



Registration and Information: goo.gl/rKW3yH

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Independent
Lodging
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