



Canadian Anti-Fraud
Centre Statistics
from April 2017

Canadian Complaints:

2,304 Attempts

1,590 Victims

Total 3,894

Reported Dollar loss this
month:

\$4,918,238.51

Ontario Complaints:

959 Attempts

663 Victims

Total 1,622

Reported Dollar loss this
month:

\$1,370,965.94

**Identity Fraud is the
Top Reported Fraud.
Extortion, Phishing and
Service Scams are the
Top 3 Reported
Mass Marketing Fraud
Scams in April 2017.**



Active Scams in Ontario

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Door-to-Door Scams

Door-to-door scams continue to pose a threat to consumers and businesses in Ontario. Door-to-door canvassers can use high pressure tactics and can be aggressive in nature. Consumers may find themselves purchasing a product or signing up for a service which they do not need or want.

Some common door-to-door scams reported to the Canadian Anti-Fraud Centre include solicitations for a charitable donation, an investment opportunity or a service involving the sale or maintenance of water heaters, furnaces or air conditioner units.

Visit www.antifraudcentre.ca under "Fraud Types" for additional information on these particular scams.

Warning Signs — How to Protect Yourself

- Ask for photo identification. Get the name of the salesperson and the name of the company or charity they represent.
- Ask for a breakdown of the charities funds and be sure to get it in writing.
- Never share any personal information or copies of any bills or financial statements.
- Research before you invest. Don't sign anything and always read the fine print.
- If a contract is signed within the home, a cooling off period exists. For example, in Ontario consumers have the right to cancel a contract for any reason within a 10 day cooling off period. There is a 20 day cooling off period for water heater contracts.
- Know your rights. The Provincial and Territorial Consumers Affairs Office, at www.consumerhandbook.ca has guidelines under their Consumer Protection Act (CPA).
- Visit the Canada Revenue Agency website under "Charities and Giving" for more information and a list of all registered charities www.cra-arc.gc.ca.

If your police service is receiving reports in relation to this MMF scam or any others, please contact the Canadian Anti-Fraud Centre by phone 1-888-495-8501 or by e-mail (law enforcement only) le@antifraudcentre.ca.