

Important Announcements from Rapattoni

Subject: Logon Security Update: 3/18/2018

Dear MLS Key Contact:

Rapattoni will be updating MLS logon security protocols on Sunday night, 3/18/2018, between 9:00 p.m. to 11:00 p.m. Pacific Time. This update is required to ensure that you continue to have the highest level of security when accessing the MLS.

Following the update, all MLS users will be required to re-enroll in the adaptive authentication system by choosing new security questions and answers when they first log on. Users will also be presented with a security question challenge one year after being authenticated. Please note that any MLS members who are currently gold-listed will still remain gold-listed after the update.

Several staff options will be removed from the Admin page of the SSO Management System as part of this update, including the token management options and certain reporting options that are no longer available in the new platform. Otherwise, all other options and features will remain the same.

If you have any questions, please contact your staff support representative.

The following broadcast notice will be posted to inform your members of the logon security update:

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From: Rapattoni Corporation

Following the update, all MLS users will be required to re-enroll in the adaptive authentication system by choosing new security questions and answers when they first log on. Users will also be presented with a security question challenge one year after being authenticated.

If you have any questions or require assistance with the re-enrollment process, please contact the Rapattoni MLS Help Desk at 1-866-730-7114.

This security update applies to all MLS users when they first log onto the MLS after the update has been applied.

This logon security update will take place on Sunday night, 3/18/2018, between 9:00 p.m. to 11:00 p.m. Pacific Time.

This logon security update is required to ensure that you continue to have the highest level of security when accessing the MLS.

Sincerely,

Destyn Dagle
Director of MLS Software
Rapattoni Corporation

This email address is not monitored. Please send questions via email to MLSStaffSupport@Rapattoni.com.

*****NOTE: As your MLS's key contact, you may be the only one receiving this notice. Please distribute as necessary. ****