

ABOUT JENNIFER LEE



Jennifer Lee is Executive Director of Learning and Development at JB Training Solutions. With a robust background in luxury hospitality, human resources, and training, Jennifer has more than ten years of training experience. As the former Learning and Development Director at the AAA Five Diamond-rated Waldorf Astoria Chicago (previously the Elysian Hotel) and the former Learning Manager at The Four Seasons Hotel in Chicago, Jennifer brings a rich perspective in leadership, sales, management, service, hospitality and presentation skills training.

Today, Jennifer works with major companies including Hu-Friedy, Omnicom Group, Subaru, Lettuce Entertain You Restaurant Group, and Eli Lilly. She is a qualified Myers-Briggs Type Indicator administrator and certified in California Psychological Inventory 260. Jennifer was recognized by *The New York Times* for the training she developed to foster "intuitive service" in organizations. In 2016, Jennifer was the #2 speaker out of 214 speakers at the National Society for Human Resource Management Conference.

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