

The Q Report

A Quarterly Publication of Home of Guiding Hands

Winter 2018



President's Message

As we begin the New Year, I want to express my sincere gratitude to our many supporters and volunteers. You have made a difference in the lives of the children, adolescents, adults and families that count on HGH every day. We are now serving more than 2,500 people with developmental disabilities and could not accomplish this without your continued help.

I don't know what 2018 will bring, but I do know that the state minimum wage increase in conjunction with the local San Diego minimum wage ordinance will be a significant challenge for HGH.

The state of California's minimum wage hike is not in alignment with that of the city of San Diego.

The State only recognizes the state's minimum wage increase and will not take into account this discrepancy nor adjust reimbursement rates to compensate for the additional costs.

continued



SANDAG Supports HGH

The highly anticipated delivery from the San Diego Association of Governments (SANDAG), came without a hitch. Through a \$7 million SANDAG specialized grant program, HGH was awarded 13 new busses and six minivans. Six of these buses replaced older vehicles that were in constant need of attention and repair.



Darolee and Norine - our first passengers to ride the new busses

Each day, HGH provides 430 rides to more than 300 people with developmental disabilities, covering the communities of San Diego, National City, Chula Vista, San Ysidro, El Cajon, Santee, La Mesa and Lakeside. With the addition of seven new vehicles, we can provide rides to 70 more people needing services and expand our routes into the communities of

Mission Valley, Lemon Grove and Spring Valley.

Many thanks to our community partner SANDAG.

President's Message continued

Rates are modified only to ensure employees are earning the state minimum. Therefore, when non-profits in the city of San Diego pay their employees more to be competitive in the San Diego job market, the State does nothing and leaves organizations like ours short.

In addition to this, our Direct Care Professionals have been relegated by the state of California as entry level minimum wage earners. These are people who care for our clients 24-hours a day, seven days a week, with patience, strength, empathy, kindness and tremendous knowledge of developmental and intellectual disabilities. This is unacceptable. I vow to continue to advocate, educate and meet with our elected officials to right this wrong.

Stay tuned. More information and a call to action may be coming soon.

Mark Klaus
President & CEO

The Joy of the Holidays



The holiday season could not have been more cheerful for the clients at HGH, thanks to our sponsors who joined in on the festivities and gave so generously.

Several of the holiday parties were hosted at our new Resource Center where music was played, decorations were hung, a traditional Christmas dinner was served, and Santa passed out beautifully wrapped gifts from our sponsors.

The smiles on our clients faces were priceless as Santa walked through the door with his bells on shouting "ho, ho, ho... Merry Christmas."

Other celebrations were hosted in the traditional fashion at the homes of our clients. Holiday sponsors provided games, delicious food, and gifts for all the residents. And of course, Santa stopped by with his bag full of toys and a Merry Christmas for all.



Welcome to the HGH Team

We are delighted to announce our new V.P. of Risk Management & General Counsel, Mary Miller, R.N., J.D.



Mary comes to Home of Guiding Hands with 35 years as a Registered Nurse and over 15 years working as an attorney in the long-term care industry.

Preceding her career at HGH, Mary was the Director of Risk Management for Prestige Care, Inc., a Vancouver Washington based, long-term care company with over 80 skilled nursing and assisted/ independent living facilities in eight states. Prior to Prestige, Mary was the General Counsel for Shea Family, a former long-term care company active in the San Diego and El Cajon communities. Mary also spent 10 years as a litigator defending health care providers across California.

Mary is a Navy Veteran. She retired after a 25-year career in the Nurse Corps achieving the rank of Captain. She lives in San Diego with her wife Barbara and their two rescue dogs, Patrick and Stanley. In her free time, Mary enjoys spending the day with her family and playing basketball with the Senior Women's Basketball Association. You'll also find her at Petco Park rooting for her team, the Padres.

It Was Quite An Honor

San Diego County Supervisor, Dianne Jacob, presented HGH with a signed proclamation at the October 10th Board of Supervisor's meeting, in honor of our 50th anniversary. There to accept the award was HGH Board Member, Isaac Blumberg, HGH President & CEO, Mark Klaus and HGH CFO, Jan Adams.

Later that month, Supervisor Jacob and staff member Mathew Parr, stopped by the HGH Resource Center for a visit. We were fortunate to have the time to discuss our programs and provide a tour of our new facility. This site visit inspired the recent grant award of \$11,725.00 to

help fund new flooring and a HVAC unit at Prospect House — one of our 31 homes.

Many thanks to the years of support and leadership of Supervisor Jacob.

A Great Day on the Course



The 35th Annual HGH Pro-Am Golf Classic took place on Friday, October 27, 2017 at Maderas Golf Club and raised over \$50,000 for our clients and programs!

Thank you to our volunteers, participants and sponsors who helped make this event a success.

A special thank you to The Kerr Family Foundation, the Carlson Family and The Bill & Norma Verbeck Foundation.



Support from Grossmont Healthcare District

The Grossmont Healthcare District (GHD) Board recently granted \$69,000 to aid in the provision of nursing care for the HGH clients who live independently in their own homes, as well as the roughly 180 residents of our 31 operated community-based homes in El Cajon, Lakeside, Lemon Grove, Spring Valley and Santee.

GHD Board President, Michael Emerson, said, "We are proud to support Home of Guiding Hands in their efforts to serve District residents with optimal nursing care throughout their lives. We applaud HGH's expanded scope and breath of support services and their dedication to maximize the independence, productivity and quality of life for the developmentally disabled population."

GHD has been supporting HGH for almost 20 years.

Re-elected Once Again

On January 9th at the San Diego Regional Center's Vendor Advisory Committee meeting, HGH CEO/President, Mark Klaus, was re-elected as the Vendor Representative to the San Diego Regional Center's Board of Directors.

The Vendor Representative acts as the liaison between the vendors and the Regional Center Board, addressing rates, legislature, policies and procedures.

This is Mark's third term.



Sarah Brenha

We are proud to announce our newest member of the Board of Governors, Sarah Brenha. As a former employee, Sarah dedicated 10 years of her life to HGH starting as an administrator in the Human Resources Department, working her way up the ladder to the V.P. of Development.

Sarah's commitment to HGH is evident in her continued support of our events, her contributions to the capital campaign, and her advocacy for the people we serve. Sarah is currently employed as Program Manager, Corporate Partnerships & Development with the City of S.D.

Board of Directors

Officers:

Debby McNeil-President
Isaac Blumberg-Vice President
Rick Doremus-Secretary/2nd V.P.
Michael Harris-Treasurer

Members:

Kirk Ehrhart
Sharon Gray
Marcie Hanna
Andrea Howard
Stacey Poon-Kinney
Ben Trovaten
Jonathan Uslaner
Lea Zanjani

Buddies
Chris Capalbo & Nick Williams

Our Mission: To improve the lives of those we serve.

Our Sincere Appreciation for Your Contributions

(Oct, Nov & Dec)

Judith Abeles	Lynne Carlson	Dan & Karen Harvey	Kurt Lembach	John & Jennie Newton Foundation	Lewis Simon
Steve Abeyta	Bob & Dottie Carne	James Hasselberg	Bill & Kimme Lemke	Josh & Stephanie Nicholas	Simply Marvelous Organizing
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Aguirre & Associates	Siddharth & Ann Chhokar	Judith E. Hauser	Marie LeRose	Thomas & Mary Frances Nichols	Christine Snow
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Alpha Delta Pi Foundation	Christie's of La Jolla	Marvin Arnold & Irene Jaquette	Michael & Anne Lesh	William Nunn	Foster & Pamela Stahl
AmazonSmile Foundation	Stephanie Clifton	Heye Community Enrichment Fund at The S.D. Foundation	Janet Light	Oak Tree Philanthropic Foundation	Stanley Steemer
Janet Anderson	Elizabeth Cobbs	John Hicks	Connie Lind	Jim & Jean O'Grady	TSG
ARCC Center Foundation	Taylor Coffroth	Gerald & Barbara Hietala	Lions, Tigers & Bears	Ken & Carol O'Neal	Pamela Starmack
Robin Arlin	Matthew & Mary Teresa Conlon	Bob & Liz Hietala	David & Norma Little	Travis Ordinez	Ariana Steck
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Melodie Ballew	Lois Craig	Melodie Hinman	Helen Long	Cathy Perry	Carolyn Swafford
Barona Resort and Casino	Cushman Foundation	Steven & Donetta Hoefer	Adolfo Lopez	Raymond M. Peterson	Kent Tattt
Alfred & Elaine Barrack	Kent & Susan Davis	Brent & Andrea Howard	Mark Lucas	PIKE	Daren & Edna Taylor-Moore
Michelle Beisner	Delsen & Company LLP	Bruce & Julie Howe	Dax & Rochelle Lynch	Susan Piontek	Tina Terlecki
Leigh Ann Benito	Matt & Maryam Delsen	Cambria Howland	Brigitte Mack	Carrie Plarski	Robert Thatcher
Patrick Benson	Scott Delsen	Lisa Hoyt	Alan & Denise MacKinnon	Nancy H. Pollacek	The Arc of San Diego
Stephen Beppler	Terry Diebold	Roger & Margaret Hueppchen	Rose Magalski	Poway OnStage	The Rotary Club of Mission Valley
Linda Berman	Rick & Mary Doremus	David & Amy Huie	Kevin Mahoney	Anne Powers	Sunset
Charles & Monique Biddle	DRIVE Autocare	San Diego County Credit Union	Maritime Museum of San Diego	Dick & Cindy Price	The Trails Eatery
Chris & Stephanie Birkmeyer	Don Dumas	Donald & Ranie Hunter	Justine Marjan	Price Philanthropies	Thrivent Funds
Lori Blair & Mary Ann Heed	Dowling & Yahnke, Inc.	Rosemary Hutzley	Dick & Jill Marrs	Pure Spa & Chiropractic	
John & Dixie Blake	Thomas & Mary Lou Dunning	Japanese Friendship Garden	Patrick & Clare Marsch	Quick Dry Flood Services	
Richard & Susan Blough	Daniel Ernest	Liz Jardin	Sally Marshall	Reuben H. Fleet Science Center	
David & Beth Blue	ECR4KIDS	Jill Jarecki	Leslie Martin	Kenneth & Rita Reuter	
Edward Blum	Gregory & Connie Edmonds	Jasmine Creek Florist	James Matthews	Stan & Pamela Riggan	
Law Office of Isaac Blumberg	Kirk & Urszula Ehrhart	Seth & Tina Jenkins	Maui Jim Sunglasses	Rightsize Fitness	
Blumberg Law Group LLP	Charlene Elam	Conrad & Emma Jimenez	Sharie McCann	Donald & Janet Robbins	
Mike Boehme	Mark Elliott	JLJ Cosmetics	Bridget McCarthy	Olegario Rodriguez	
Mathew Bolerjack	Butch Engelbrecht	Diane Johnson	Lauralyn McCarthy	Diane M. Romito	
Franklin & Sonya Borkat	John Estill	Jennifer Johnson	Debby McDowell	Kathleen Romito	
John Bosley	Mark & Alice Evans	Melvin & Susan Johnson	Maxine McGlothin	Root & Soul	
James Bosley	Mike & Dianna Fausett	Janet Jones	Phyllis McGrath	Rotary Club of La Mesa	
David & Susan Bowers	Tim Fennessy	Dan & Ruth Jordan	Zanita McGuinness	Neva Rousselot	
Don & Jackie Boyett	Jeff & Susan Fike	JSD Office Furniture	John & Vera McMahon	Margaret A. Ruiz	
Donald & Sue Boyle	Valerie Fisher	Christopher Kahler	Debby McNeil	Ryan Family Charitable Foundation	
Joni Bozzo	John & Colette Fleming	Alan Kana	Lynn McNeill-Smith	S.D. Restaurant Management	
Jessica Brandon	Thomas & Terry Fleming	Robert & Karen Kaser	Jonathan Meisner	S.D. Special Needs Law Center	
Marilyn Brayman	Andrew & Jean Fletsch III	Marilyn Kaufold	Margaret Meistrell	San Diego Symphony	
Elizabeth Bremer	Kyle Flynn	KD Stahl Construction Group	Michael & Jamie Merriam	San Vicente Resort	
David & Sarah Brenha	Gary Fong	Kathleen Kelley	Mesa/Boogie Ltd.	Joseph & Norma Sanfilippo	
Frank & Darlene Brenha	Richard & Linda Frelke	Glenn & Ellie Kellogg	Michelle Metter	Edward Saul	
Ben & Judy Broadway	Jane Gabrielson	Paul & Leslie Kelsey	Belvedere Construction	Richard & Judy Schenck	
Christine Brock	Gallus Golf	David & Sharon Keltner	Beverly Michalek	Wendy Shiefer	
William Brock	Steve & Carolyn Gates	Audra Kelty	Mary Miller & Barbara Whitman	Evan Schumacher	
Steven Bucher	Jeffrey Gearhart	Kenneth E. Minott	Bob & Judy Millikan	Robert & Pauline Scott	
Bud's Louisiana Cafe	Toni B. Georgiades, DDS	Rachel Kettering	R. Mims	Daniel & Elaine Scully	
Cory & Shannon Burke	Frank & Judy Gerberding	A.F. Germon	David Middleholtz	Brandy Seman	
Jeff & Alice Marie Burke	Jeff & Sally Busby	Roger & Ann Graham	Royce & Mary Moke	Shepard Bros. Inc.	
M.A. Bustamante	M.A. Bustamante	Tom & Glenda Griesgraber	Aline Molenbeek	Stephen Schuchter, MD	
Richard & Ann Butcher	Richard & Ann Butcher	Darrel & Stephanie Griffin	Marie Mongiardo	Robert & Sandy Shugert	
Robert & Bonnie Buzard	Robert & Bonnie Buzard	Grossmont Healthcare District	Anna Morales	Jason Shumard	
Jessica Cabrera	Jessica Cabrera	Richard Hallabrin	Kari Moreno	Jason Sibley	
Larry Cairncross	Larry Cairncross	Su-Taik & Ka-Kyung Han	Chuck & Lynda Muse	Vivek Sikri	
California Bank & Trust	California Bank & Trust	Hanken Cono Assad & Co., Inc.	Dean & Diana Myatt	Robin Silva	
Camp Bow Wow & Behavior Buddies	Camp Bow Wow & Behavior Buddies	Joe & Marcie Hanna	Nagel Family	Brian & Tawnya Silvas	
Chris Capalbo & Nick Williams	Chris Capalbo & Nick Williams	Chuck & Dotty Hansen	Ferne M. Neal	Christina Simon	
		Mike & Cindi Harris	Newport Diversified, Inc.		



Home of Guiding Hands

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Prefer to get the newsletter via email? Let us know at info@guidinghands.org. You may also view our newsletter online at www.guidinghands.org.

MARCH is National Disability Awareness Month

Join us in honoring people with developmental and intellectual disabilities and the important role they play in our community. Visit our website for information on how you can help raise awareness and support this underserved population.

Milestone Staff Anniversaries (Oct-Dec)

Thank you for your years of dedication

5 YEARS

Jennifer Camposeo
Mireya Gonzalez
Jennifer Juvera
Summaiyya Lee
Karen McCarthy
Tamara Barrett-Michael
Mandy Romo
Maria Salazar
Clemmilia Walton

10 YEARS

Jazlynne Wilson
Sherry Young

30 YEARS

Wendy Hernandez

Our Programs & Services

AFHA - Adult Family Home Agency
Counseling & Family Support Services

CLP - Community Living Program

ECD - Early Childhood Development

Life Planning

Residential

Respite

Transportation

Careers Opportunities

Join our team! We are hiring for a variety of positions and offer perks and benefits that include health coverage, accrued paid time off, 403b retirement plan, and discounted service at Verizon or Sprint. Apply online at www.guidinghands.org/careers.



 **Donate**

Out of every dollar you give, .89 cents goes directly back to our programs and services.

HGH programs and services support more than 2,500 individuals with developmental and intellectual disabilities each year. Be our partner in honoring, advocating for, and empowering these amazing individuals.

Make a donation at www.guidinghands.org

SIGN UP TODAY!

The Randy Jones Run/Walk for Independence

Saturday, February 17, 2018 at Crown Point Park

Visit: randyjonesrunwalk.org