Intervention & Control Groups

Data Collection: Study Subjects: Attending and Resident physicians Study Design: Q&A analysis of Likert scale surveys Data Collection: Pre-PFC program data was collected throughout September 2015, post-PFC data was collected between 01/2016 – 02/2016

Results

- Attendings, 91%, and resident physicians, 88%, reported their charting times were decreased by at least half with scribes
- Attendings, 74%, and residents, 92%, noticed an improvement in their productivity, allowing more time updating patients
- Attendings, 60%, and residents, 92%, reported having more time to communicate with nurses
- 69% of attendings reported having more time teaching residents
- 96% of residents reported the ability to see more patients with scribe accompaniment

Conclusion

This Q&A survey reported physicians to have increased productivity and wellness metrics after the implementation of scribes. Based on these perceived results, further study needs to be done to look at objective metrics of productivity and wellness. Specific charting metrics should be incorporated, including actual times spent charting and number of patients seen with scribes.

References