

LOEWS
**SAPPHIRE
FALLS**
RESORT™
UNIVERSAL ORLANDO™



CARIBBEAN CARNAVAL FAQs

Frequently Asked Questions

TICKETS & INFORMATION:

CaribbeanCarnaval.eventbrite.com

407.503.DINE (3463)

Where does Caribbean Carnival take place?

The show will be held in Loews Sapphire Falls Resort's outdoor covered pavilion, Cayman Court.

When is Caribbean Carnival?

The dinner show occurs every Friday. Seating and dinner begins at 6pm and the show starts at 7pm.

Is Caribbean Carnival appropriate for children?

Yes, it's fun for all ages!

What does the ticket price include?

Price includes an all-you-can-eat buffet, tax and gratuity, plus complimentary non-alcoholic beverages, wine*, beer* and Planter's Punch*.

Where do I check in?

Guests will check in at the registration desk near Kingston Hall (located on level one), starting at 6pm.

Do children eat free?

The cost is \$40 for children ages 3 - 9. Children under age 3 are complimentary.

Are there food options for special dietary needs - i.e., vegetarian, gluten-free, etc.?

The menu offers various options to suit nearly every dietary restriction. [Click here to view the menu.](#) If you have a food allergy and/or special dietary requirement, you will have the opportunity to provide that information during the checkout process.

What do I wear?

Come as you are, but we suggest cool, comfortable attire to fully enjoy your evening exploring the Caribbean islands!



I'm staying at a different hotel at Universal Orlando Resort™. How can I get to Loews Sapphire Falls Resort?

There are a variety of transportation options. All hotel guests may take the Universal Orlando Resort shuttles or walking paths to Loews Sapphire Falls Resort.

If you're staying at **Loews Portofino Bay Hotel**, **Loews Royal Pacific Resort** or **Hard Rock Hotel**, you can take the water taxi to CityWalk and transfer to another water taxi to Loews Sapphire Falls Resort. After exiting the water taxi dock, turn left and follow the signs to Cayman Court.

Guests at **Universal's Cabana Bay Beach Resort** can refer to the guest map to access the Garden Walkway, located near the Thunderbird and Castaway buildings. This path leads guests safely across Adventure Way via a pedestrian bridge. To access Cayman Court, guests can follow the walkway along Hollywood Way, turn right at Pacifica Way and enter through the covered drop-off area by the hotel's meeting space.

If entering through the lobby, please visit the concierge desk for assistance or follow signs to the hotel's meeting space.

I'm driving to the hotel. Where can I park?

For guests attending Caribbean Carnival, self-parking in our garage is complimentary and valet parking is \$5 plus tax with a ticket obtained from your server. Standard parking rates apply for overnight guests.

How do I purchase tickets?

Visit CaribbeanCarnaval.eventbrite.com or call 407-503-DINE (3463).

Can I book a private show for a group?

Yes, please contact **Christine Silva** at CSilva@loewshotels.com for more information.

Separately ticketed event. Dates, times, entertainment, benefits and menu subject to change without notice. *Adults (ages 21+) only. Sapphire Falls Resort TM & © 2018 UCF Hotel Venture III. All rights reserved. Universal elements and all related indicia TM & © 2018 Universal Studios. All rights reserved.