

PAYMENT TERMS

- NET 30 upon credit approval

MINIMUM ORDER POLICY

- For catalog items - \$50.00
- For custom run orders - \$250.00
- All product is sold in full case quantity only
- Orders not meeting the minimum order amount are subject to a \$25.00 handling fee

SHIPPING

- All products are FOB TSC and will be shipped from the closest TSC distribution point where the product is available.
- All product will ship Best Way via TSC carrier unless otherwise noted on the purchase order.
- Freight charges are prepaid and added to the invoice unless otherwise specified on customer purchase order.

PRICING VALIDITY

- Catalog pricing is subject to change without notice.
- Custom product quotes are valid for 30 days unless otherwise noted.

PRODUCT LEAD TIME

- In-stock product usually ships within 24 hours. If a “stock out” situation occurs, product will be replenished within 72 hours. Call to confirm product availability.
- Custom-run product usually ships in 10-12 business days but lead times can vary depending on materials and product complexity. Lead time is based on date of artwork approval (as applicable).

RETURNS

- Custom and special order products are non-returnable.
- Stock items may be returned within 60 days of invoice date, subject to a 15% restocking fee and return freight charges. Product must be returned in original packaging that is in saleable condition. All returns must be authorized by TSC.