



## BAOS Core CPD Course 8-9 May 2017

### Legal and ethical issues - Complaints handling

#### About the speaker



#### **Mr Aubrey Craig BDS FDS RCPS (Glasg) MPhil MDDUS Head of dental division and dental adviser**

Aubrey joined MDDUS in May 2006. He qualified at the University of Dundee in 1987 (BDS), gained an FDS from the RCPS Glasgow in 1991, an MPhil in Medical Law from the University of Glasgow in 2001 and an MBA from Glasgow Caledonian University in 2009. Aubrey worked as a partner in an NHS vocational training practice in Glasgow and is a former clinical teacher in restorative dentistry at Glasgow Dental Hospital and School. Aubrey and his team of experienced dento-legal advisers also provide assistance with patient complaints, claims of negligence and referrals to the GDC.