

Update USAA® Part Code Tables

Overview

Introduction

There are occasions when it is necessary make changes to your Claim Office Profile Part Code Table in CCC ONE® Estimating or Repair Workflow. The steps are the same for both.

In this case, we need to make changes to your USAA® Claim Office Profiles. In this document, we will show you how to add the required new Part Codes to a USAA Claim Office Profile.

Then we will show you how to copy the updated Part Code Table to your other USAA Claim Office Profiles.

Contents

Topic	See Page
Job Aid: Add New USAA® Part Codes	2
Job Aid: Copy Part Code Changes to USAA® Profiles	6

Job Aid: Add New USAA® Part Codes

Introduction

There are occasions when it is necessary make changes to your Claim Office Profile Part Code Table in CCC ONE® Estimating or Repair Workflow. The steps are the same for both.

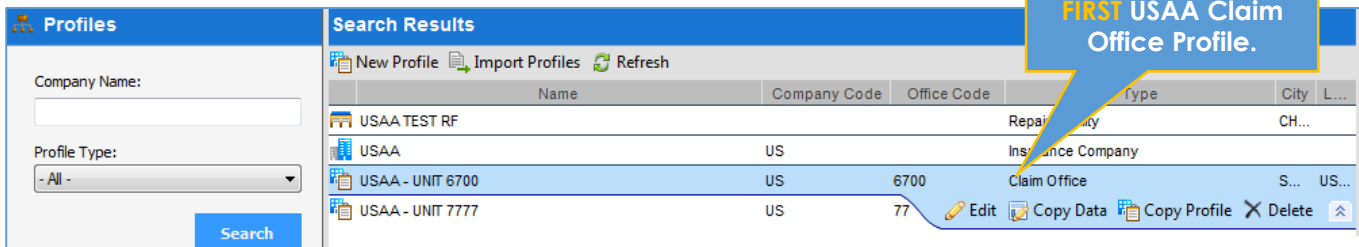
In this case, we need to add three new Part codes to your USAA® Claim Office Profiles. We need to add: **RADIO, STEREO and NAVIG.** This job aid demonstrates how to add new Part Codes to your Part Code Table. We begin with RADIO.

Add the OEM Radio "RADIO" Part Code

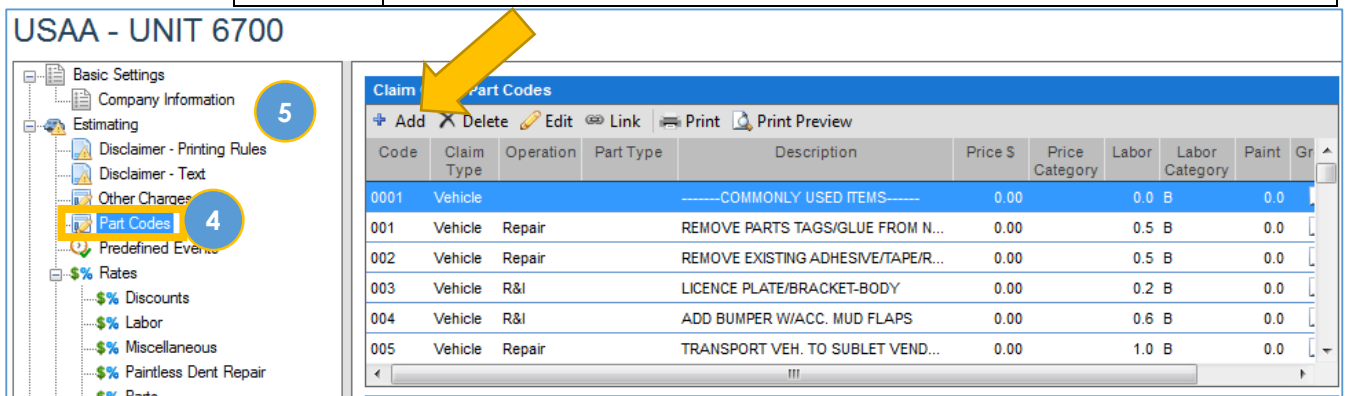
The **RADIO Part Code** must be added to your USAA Profiles. Use the following steps to add a new Part Code to the Part Code Tables.

Step	Action
1	Go to Configure and select Profiles .
2	Open the desired Profile .
3	Double click on the Profile to open it.

We recommend continuing with the **FIRST** USAA Claim Office Profile.



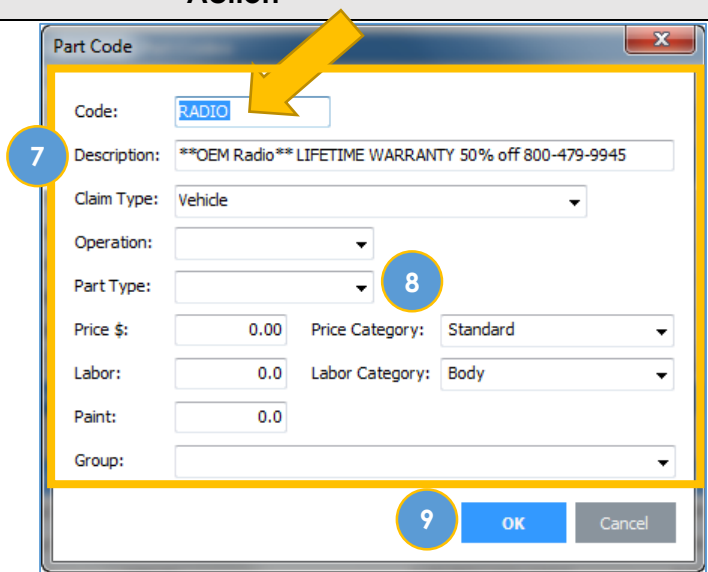
4	Click once on the Part Codes section.
5	Click Add on the Part Code panel.



Continued on next page

Job Aid: Add New USAA® Part Codes, Continued

Add the OEM
Radio
"RADIO" Part
Code,
continued

Step	Action
6	Enter the Part Code as RADIO . 
7	Enter the Description as **OEM Radio**LIFETIME WARRANTY 50% OFF 800-479-9945
8	Leave the remaining fields defaulted as shown here.
9	Click OK to save your new Part Code.

The new Part Code should display in the list as shown here. **DO NOT Save and Close the Profile yet as we have two more Part Codes to add.**

Code	Claim Type	Operation	Part Type	Description	Price \$	Price Category	Labor	Labor Category	Paint	Gr
S07	Vehicle	Sublet		Back glass	0.00		0.0		0.0	
S08	Vehicle			Rope glass	0.00		0.0	B	0.0	
S09	Vehicle	Replace	Aftermarket	Urethane kit	0.00		0.0	B	0.0	
PDR	Vehicle	Repair		Paintless dent repair	0.00		0.0	B	0.0	
RADIO	Vehicle			**OEM Radio** LIFETIME WARRANTY ...	0.00		0.0	B	0.0	

Continued on next page

Job Aid: Add New USAA® Part Codes, Continued

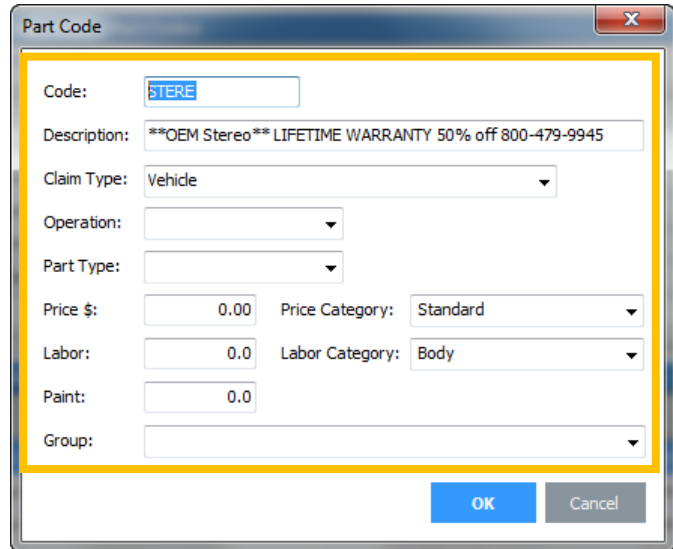
Add the OEM Stereo "STR" Part Code

The next Part Code we need to add is **STERE**.

To do this, **repeat steps 5-9** as shown above. Enter ****OEM Stereo** LIFETIME WARRANTY 50% OFF 800-479-9945**

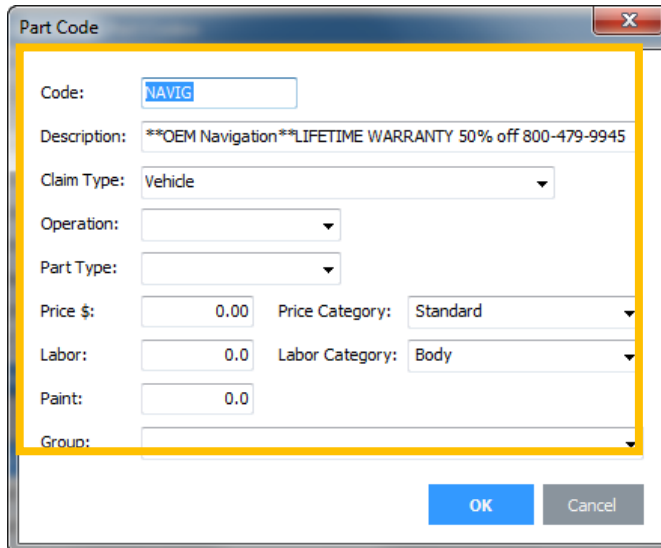
Leave the remaining fields defaulted to what is displayed here.

This time, use the following information in the Add Part Code window. When finished, click **OK**. Your Part Code is added to the Part Code Table.



Code	Claim Type	Operation	Part Type	Description	Price \$	Price Category	Labor	Labor Category	Paint	Gr
S09	Vehicle	Replace	Aftermarket	Urethane kit	0.00		0.0 B		0.0	
PDR	Vehicle	Repair		Paintless dent repair	0.00		0.0 B		0.0	
RADIO	Vehicle			**OEM Radio** LIFETIME WARRANTY ...	0.00		0.0 B		0.0	
STERE	Vehicle			**OEM Stereo** LIFETIME WARRANTY...	0.00		0.0 B		0.0	

Add the OEM Navigation "NAVIG" Part Code



The next Part Code we need to add is **NAVIG**.

To do this, **repeat steps 5-9** as shown above. Enter ****OEM Navigation** LIFETIME WARRANTY 50% OFF 800-479-9945**

Leave the remaining fields defaulted to what is displayed here.

This time, use the following information in the Add Part Code window. When finished, click **OK**.

Continued on next page

Job Aid: Add New USAA® Part Codes, Continued

Add the OEM Navigation “NAVIG” Part Code,
continued

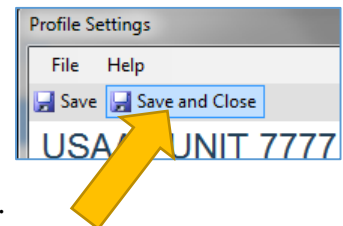
Your Part Code is added to the Part Code Table.

Code	Claim Type	Operation	Part Type	Description	Price \$	Price Category	Labor	Labor Category	Paint	Gr
S09	Vehicle	Replace	Aftermarket	Urethane kit	0.00		0.0 B		0.0	
PDR	Vehicle	Repair		Paintless dent repair	0.00		0.0 B		0.0	
RADIO	Vehicle			**OEM Radio** LIFETIME WARRANTY ...	0.00		0.0 B		0.0	
STERE	Vehicle			**OEM Stereo** LIFETIME WARRANTY...	0.00		0.0 B		0.0	
NAVIG	Vehicle			**OEM Navigation**LIFETIME WARRAN...	0.00		0.0 B		0.0	

Save the Profile

The last step is to click **Save and Close** to save your changes to this USAA Claim Office Profile.

The next job aid explains how to copy our updated Part Code Table to the remaining Claim Office Profiles.

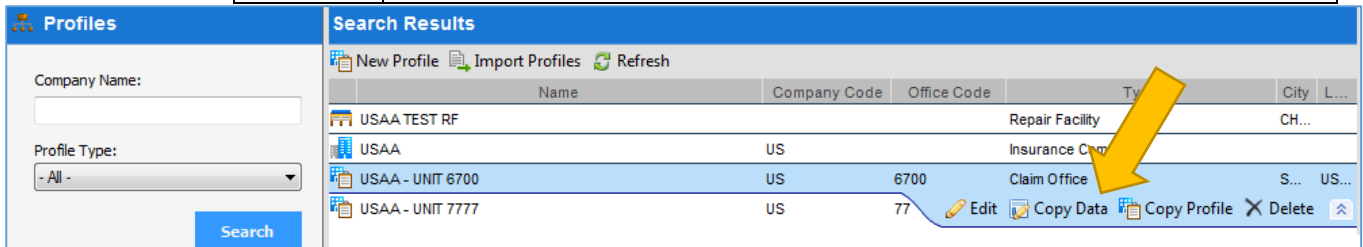


Job Aid: Copy Part Code Changes to USAA® Profiles

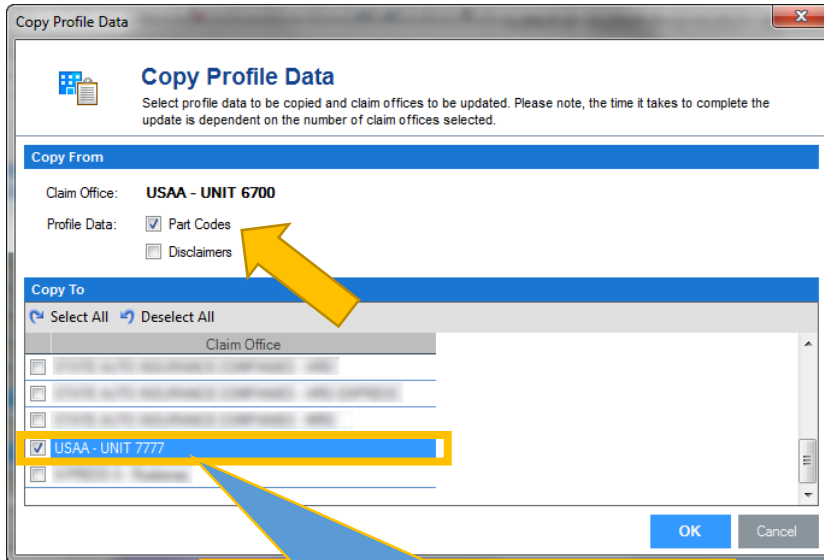
Procedure

The last step in the process is to copy your completed USAA® Claim Office Profile Part Code Table to the remaining Claim Office Profiles using the following steps.

Step	Action
1	Highlight the Claim Office Profile you just changed in the previous section.

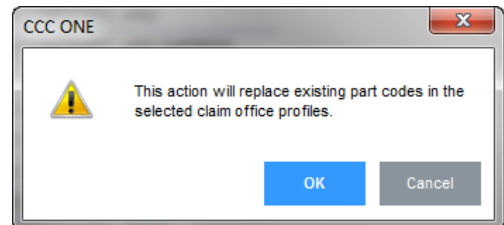


2	Click on Copy Data .
---	-----------------------------



Careful MSO Users! Selecting Profiles in multiple Locations **will override** all Part Code rates such as 2 and 4 Wheel Alignment. **ONLY select Profiles for a single Location.**

3	Place a check in the Part Codes checkbox to ONLY copy your Part Code change.
4	Select all of the remaining USAA Claim Office Profiles for your Location.
5	Click OK .
6	You will be prompted to make sure you want to take this action. Click OK .



You will be returned to the Profiles Screen. All selected Profiles are now updated.