



## Webinar Recording Links (as of 6/27/17)

### 1. National Webinars/Office Hours

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Welcome to Comprehensive Primary Care Plus (CPC+)</b>	January 11, 2017	National Webinar	In this webinar, the CPC+ team and Dr. Patrick Conway, Centers for Medicare & Medicaid Services (CMS) Acting Principal Deputy Administrator and Deputy Administrator for Innovation and Quality, provide welcoming remarks, describe the nearly 2,900 practices selected to participate in CPC+, and speak with two practices from CPC Classic about their experiences transforming patient care.	<a href="https://youtu.be/3A_pkbvJ1sU">https://youtu.be/3A_pkbvJ1sU</a>
<b>Overview of Care Delivery Model</b>	January 19, 2017	National Webinar	During this webinar you will learn about the Comprehensive Primary Care Plus (CPC+) care delivery model and the high-value changes attributed to improving the experience of care for patients and clinicians alike.	<a href="https://youtu.be/pEOaY8Z9ofY">https://youtu.be/pEOaY8Z9ofY</a>
<b>Practice Portal and CPC+ Connect</b>	January 25, 2017	National Webinar	During this webinar we will review two important tools you will use throughout CPC+, the Practice Portal and CPC+ Connect.	<a href="https://youtu.be/IW6bvWalFcA">https://youtu.be/IW6bvWalFcA</a>
<b>CPC+ Monthly Office Hour – January</b>	January 26, 2017	Office Hour	During this webinar the National Learning Team answers questions about CPC+.	<a href="https://youtu.be/mb0EDiO8AQ8">https://youtu.be/mb0EDiO8AQ8</a>
<b>Care Management</b>	February 2, 2017	National Webinar	During this webinar, we will discuss the role of Care Management in the CPC+ Model including Longitudinal and Episodic Care Management and Risk Stratification.	<a href="https://youtu.be/-I7-b-VgeQc">https://youtu.be/-I7-b-VgeQc</a>

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Health IT Requirements Office Hour</b>	February 8, 2017	National Webinar	Health IT that supports a population of patients is critical to the efficient delivery of care but is not commonly available. All practices in CPC+ need to use certified Health IT, however, Track 2 practices are asked to adopt additional certified Health IT for care plans and social, behavioral, and psychological data. Collaborating with Health IT vendors will help you ensure your practice has the technology it needs to achieve its care delivery goals.	<a href="https://youtu.be/adawo6xCvcI">https://youtu.be/adawo6xCvcI</a>
<b>Comprehensiveness and Coordination</b>	February 16, 2017	National Webinar	This webinar describes key components of coordinating care, how practices can increase comprehensiveness of services and how to effectively screen patients for health-related social needs and connect with community-based services and support.	<a href="https://youtu.be/fgcGNnV2rP8">https://youtu.be/fgcGNnV2rP8</a>
<b>CPC+ Monthly Office Hour – February</b>	February 23, 2017	Office Hour	During this Office Hour session, the CMS team answers questions related to CPC+.	<a href="https://youtu.be/_29klHrBrGU">https://youtu.be/_29klHrBrGU</a>
<b>Planned Care and Population Health</b>	March 2, 2017	National Webinar	This webinar covers the key components of population health management as well as planned care approaches. Proven strategies are shared that you can implement at your practice and first-hand accounts are shared from other CPC+ clinicians who have used these approaches to improve population management.	<a href="https://youtu.be/d-913NXEKPE">https://youtu.be/d-913NXEKPE</a>

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Care Delivery Reporting: What, When, and Why</b>	March 8, 2017	National Webinar	Reporting is a necessary and important aspect of your participation in CPC+. As we continue to learn together, the information you provide on your practice transformation efforts is extremely valuable. Care delivery reporting helps CMS understand practice progress related to CPC+ aims, and helps to inform improvements to the program in future quarters. The information you submit guides future CPC+ learning offerings, and offers insights into changes that have the highest value to both patients and practices.	<a href="https://youtu.be/10FYxdbXAsM">https://youtu.be/10FYxdbXAsM</a>
<b>Patient and Caregiver Engagement</b>	March 16, 2017	National Webinar	Patient and caregiver engagement combines a patient's willingness and ability to manage her or his own health care with strategies aimed at promoting and/or incentivizing healthy behaviors and achieving health goals. Patients who are effectively engaged have the opportunity to assess and make choices about how they receive care, with the understanding that clinicians like you will use this information as the foundation for building a trusted, healing relationship with their patients. Patient and family caregiver engagement also encompasses opportunities for your patients to participate in efforts to improve health care delivery.	<a href="https://youtu.be/iaKRiZoG1cc">https://youtu.be/iaKRiZoG1cc</a>
<b>Care Delivery and eCQM Reporting Office Hour</b>	March 22, 2017	National Webinar	During this Office Hour, we will review and discuss questions related to Care Delivery and eCQM reporting with the CPC+ team.	<a href="https://www.youtube.com/watch?v=X6Ypuu-GBbk&amp;feature=youtu.be">https://www.youtube.com/watch?v=X6Ypuu-GBbk&amp;feature=youtu.be</a>
<b>CPC+ Monthly Office Hour – March</b>	March 30, 2017	Office Hour	During this Office Hour session, the CMS team answers questions related to CPC+.	<a href="https://www.youtube.com/watch?v=FrV2AiyZeG8&amp;feature=youtu.be">https://www.youtube.com/watch?v=FrV2AiyZeG8&amp;feature=youtu.be</a>

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Understanding CPC+ and the Quality Payment Program in 2017</b>	April 20, 2017	National Webinar	Join us to learn how the Quality Payment Program (QPP) affects practices participating in CPC+, followed by a Q&A session with the CMS, CPC+, and QPP teams.	<a href="https://www.youtube.com/watch?v=vwT8wwGtYcl&amp;feature=youtu.be">https://www.youtube.com/watch?v=vwT8wwGtYcl&amp;feature=youtu.be</a>
<b>CPC+ Monthly Office Hour – April</b>	April 27, 2017	Office Hour	During this Office Hour session, the CMS team answers questions related to CPC+.	<a href="https://www.youtube.com/watch?v=zEaOyW_9IFo&amp;feature=youtu.be">https://www.youtube.com/watch?v=zEaOyW_9IFo&amp;feature=youtu.be</a>
<b>Using Your Comprehensive Primary Care Payment for Non-Visit Based Care</b>	May 3, 2017	National Webinar	CPC+ Track 2 practices receive a hybrid payment of traditional fee-for-service (FFS) and Comprehensive Primary Care Payments (CPCP) to support flexible delivery of comprehensive primary care beyond the traditional office visit. This webinar introduces you to opportunities to use the CPCP to support clinical services traditionally billable as in-person office visits, to commonly non-billable care delivery modalities such as longer office visits, telephone calls or secure messaging. Hear from CPC+ Track 2 practices that are moving beyond the traditional office visit with their CPCP.	<a href="https://www.youtube.com/watch?v=ofgORTsTgts&amp;feature=youtu.be">https://www.youtube.com/watch?v=ofgORTsTgts&amp;feature=youtu.be</a>
<b>CPC+ Monthly Office Hour – May</b>	May 25, 2017	Office Hour	During this Office Hour session, the CMS team answers questions related to CPC+.	<a href="https://www.youtube.com/watch?v=ODdP8LRCHj4&amp;feature=youtu.be">https://www.youtube.com/watch?v=ODdP8LRCHj4&amp;feature=youtu.be</a>
<b>Behavioral Health Integration</b>	June 1, 2017	National Webinar	This video describes how a fully integrated behavioral health model includes resources for a number of services required by those with behavioral health conditions. These include screening for behavioral health issues, self-management support and interventions by a trained clinician, treatment of the behavioral health condition by the care team, and appropriate referrals to specialists as warranted.	<a href="https://www.youtube.com/watch?v=Eculusa1AUc&amp;feature=youtu.be">https://www.youtube.com/watch?v=Eculusa1AUc&amp;feature=youtu.be</a>

## 2. On-Demand Webinars

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Health IT and Quality Overview</b>	December	On-Demand	In this webinar, CMS presenters Perry Payne (CPC+ Quality Lead) and Lisa Bari (CPC+ Health IT Lead) review the Quality and Health IT requirements for CPC+. The topics covered include quality goals and requirements, Health IT requirements, and how to access resources and support.	<a href="https://www.youtube.com/watch?v=6EWG7NKtRJ8&amp;t=2s">https://www.youtube.com/watch?v=6EWG7NKtRJ8&amp;t=2s</a>
<b>CPC+ Attribution and Payment Methodologies</b>	February 2017	On-Demand	<b>Part One – Beneficiary Attribution:</b> The video focuses on how CMS attributes Medicare FFS beneficiaries to CPC+ practices. Beneficiary attribution is a foundational concept for understanding CPC+ payment.	<b>Part One: Beneficiary Attribution</b> <a href="https://youtu.be/re7XBIJ9j-A">https://youtu.be/re7XBIJ9j-A</a>
			<b>Part Two – Care Management Fee:</b> The video focuses on how CMS calculates the Care Management Fee (CMF) payment for Medicare FFS beneficiaries.	<b>Part Two: Care Management Fee</b> <a href="https://youtu.be/NBVNQyNeKJ8">https://youtu.be/NBVNQyNeKJ8</a>
			<b>Part Three - Performance Based Incentive Payment:</b> The video focuses on how CMS calculates the Performance Based Incentive Payment (PBIP) and how practices' performance is scored on quality, experience of care, and utilization metrics.	<b>Part Three: Performance-Based Incentive Payment</b> <a href="https://youtu.be/qU4hF1d9Xjl">https://youtu.be/qU4hF1d9Xjl</a>
			<b>Part 4 – Hybrid Payment: Track 2 Practices Only:</b> The video focuses on how CMS calculates the Hybrid Payment for Track 2 practices. In this video you will learn about both elements of the Hybrid Payment: the Comprehensive Primary Care Payment (CPCP) and the Fee-for-Service Reduction.	<b>Part Four: Hybrid Payment: Track 2 Practices Only</b> <a href="https://youtu.be/xPeyjE8couk">https://youtu.be/xPeyjE8couk</a>

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Practice Feedback Report</b>	May 2017	On-Demand	The purpose of this webinar is to provide an overview of the CPC+ Practice Feedback Report. It includes a walkthrough of the report content and its interactive capabilities. Additionally, it provides information on the resources available to help practices navigate the report.	<a href="https://www.youtube.com/watch?v=V-BdMs7moEY&amp;feature=youtu.be">https://www.youtube.com/watch?v=V-BdMs7moEY&amp;feature=youtu.be</a>

### 3. Action Groups

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Action Group 001: Session 1</b>	April 11, 2017	Action Group	This was the first session of Action Group 001, which was titled "Overview: Risk Stratification & Longitudinal Care Management."	<a href="https://www.youtube.com/watch?v=WKh2Tb6lwNo&amp;feature=youtu.be">https://www.youtube.com/watch?v=WKh2Tb6lwNo&amp;feature=youtu.be</a>
<b>Action Group 001: Session 2</b>	April 25, 2017	Action Group	This was the second session of Action Group 001, which was titled "Meaningful and Achievable Risk Stratification."	<a href="https://www.youtube.com/watch?v=R_b7KTi0Sss&amp;feature=youtu.be">https://www.youtube.com/watch?v=R_b7KTi0Sss&amp;feature=youtu.be</a>
<b>Action Group 001: Session 3</b>	May 9, 2017	Action Group	This is the video recording for Session 3 of Action Group 001, entitled "Translating Risk Stratification into Care Management and Coordination."	<a href="https://www.youtube.com/watch?v=KhZ2irlZsOE&amp;feature=youtu.be">https://www.youtube.com/watch?v=KhZ2irlZsOE&amp;feature=youtu.be</a>
<b>Action Group 002: Session 1</b>	April 11, 2017	Action Group	This was the first session of Action Group 002, which was titled "Overview: Risk Stratification & Longitudinal Care Management."	<a href="https://www.youtube.com/watch?v=b-eJfkjnBEA&amp;feature=youtu.be">https://www.youtube.com/watch?v=b-eJfkjnBEA&amp;feature=youtu.be</a>
<b>Action Group 002: Session 2</b>	April 25, 2017	Action Group	This was the second session of Action Group 002, which was titled "Meaningful and Achievable Risk Stratification."	<a href="https://www.youtube.com/watch?v=4xbm_1c41fQ&amp;feature=youtu.be">https://www.youtube.com/watch?v=4xbm_1c41fQ&amp;feature=youtu.be</a>
<b>Action Group 002: Session 3</b>	May 9, 2017	Action Group	This is the video recording for the third session of Action Group 002, entitled "Translating Risk Stratification into Care Management and Coordination."	<a href="https://www.youtube.com/watch?v=3dVUjcQxG1M&amp;feature=youtu.be">https://www.youtube.com/watch?v=3dVUjcQxG1M&amp;feature=youtu.be</a>

Event Title	Event Date	Event Type	Event Description	Recording Link
<b>Action Group 003: Session 1</b>	April 27, 2017	Action Group	This is the video recording for the first session of Action Group 003, entitled "Enhanced Longitudinal Care Management."	<a href="https://www.youtube.com/watch?v=13LtT-AXaGc&amp;feature=youtu.be">https://www.youtube.com/watch?v=13LtT-AXaGc&amp;feature=youtu.be</a>
<b>Action Group 003: Session 2</b>	May 11, 2017	Action Group	This is the video recording for second session of Action Group 003, entitled "Addressing the Needs of High Risk Patients." This is the second part of a 3 part series focused on Enhanced Longitudinal Care Management.	<a href="https://www.youtube.com/watch?v=0S8iTfvxNqo&amp;feature=youtu.be">https://www.youtube.com/watch?v=0S8iTfvxNqo&amp;feature=youtu.be</a>
<b>Action Group 003: Session 3</b>	May 25, 2017	Action Group	This is the video recording for third session of Action Group 003, entitled "Addressing the Needs of High Risk Patients." This is the second part of a 3 part series focused on Enhanced Longitudinal Care Management.	<a href="https://www.youtube.com/watch?v=vp37RhmHHMA&amp;feature=youtu.be">https://www.youtube.com/watch?v=vp37RhmHHMA&amp;feature=youtu.be</a>
<b>Action Group 004: Session 1</b>	April 27, 2017	Action Group	This is the video recording for the first session of Action Group 004, entitled "Enhanced Longitudinal Care Management."	<a href="https://www.youtube.com/watch?v=WQS-FJNjU-U&amp;feature=youtu.be">https://www.youtube.com/watch?v=WQS-FJNjU-U&amp;feature=youtu.be</a>
<b>Action Group 004: Session 2</b>	May 11, 2017	Action Group	This is the video recording for second session of Action Group 004, entitled "Addressing the Needs of High Risk Patients." This is the second part of a 3 part series focused on Enhanced Longitudinal Care Management.	<a href="https://www.youtube.com/watch?v=BgoH7LGmNYw&amp;feature=youtu.be">https://www.youtube.com/watch?v=BgoH7LGmNYw&amp;feature=youtu.be</a>
<b>Action Group 004: Session 3</b>	May 25, 2017	Action Group	This is the video recording for the third session of Action Group 004 entitled "Enhancing Patient Relationships through Longitudinal Care Management." This is the final part of a 3 part series focused on Enhanced Longitudinal Care Management.	<a href="https://www.youtube.com/watch?v=4elyc4iq8Xs&amp;feature=youtu.be">https://www.youtube.com/watch?v=4elyc4iq8Xs&amp;feature=youtu.be</a>
<b>Action Group 005: Session 1</b>	May 16, 2017	Action Group	This is the video recording for the first session for Action Group 005 entitled "Foundations of Episodic Care Management."	<a href="https://www.youtube.com/watch?v=Azqimmj43HU&amp;feature=youtu.be">https://www.youtube.com/watch?v=Azqimmj43HU&amp;feature=youtu.be</a>



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<b>Action Group 005: Session 2</b>	May 30, 2017	Action Group	This is the video recording for the second session of Action Group 005 entitled "Event Triggers and Building Collaborative Relationships."	<a href="https://www.youtube.com/watch?v=iFbtVKZzbZI&amp;feature=youtu.be">https://www.youtube.com/watch?v=iFbtVKZzbZI&amp;feature=youtu.be</a>
<b>Action Group 005: Session 3</b>	June 13, 2017	Action Group	This is the recording link for the third session of Action Group 005, entitled "Building Staff Capacity and Capabilities for Care Management."	<a href="https://www.youtube.com/watch?v=OkaVU2nL6ZA&amp;feature=youtu.be">https://www.youtube.com/watch?v=OkaVU2nL6ZA&amp;feature=youtu.be</a>
<b>Action Group 006: Session 1</b>	May 16, 2017	Action Group	This is the video recording for the first session for Action Group 006 entitled "Foundations of Episodic Care Management."	<a href="https://www.youtube.com/watch?v=L7WrDbb4LRo&amp;feature=youtu.be">https://www.youtube.com/watch?v=L7WrDbb4LRo&amp;feature=youtu.be</a>
<b>Action Group 006: Session 2</b>	May 30, 2017	Action Group	This is the video recording for the second session of Action Group 006 entitled "Event Triggers and Building Collaborative Relationships."	<a href="https://www.youtube.com/watch?v=b39GWObyXk&amp;feature=youtu.be">https://www.youtube.com/watch?v=b39GWObyXk&amp;feature=youtu.be</a>
<b>Action Group 006: Session 3</b>	June 13, 2017	Action Group	This is the recording link for the third session of Action Group 006, entitled "Building Staff Capacity and Capabilities for Care Management."	<a href="https://www.youtube.com/watch?v=Sg3Z0yeLk2M&amp;feature=youtu.be">https://www.youtube.com/watch?v=Sg3Z0yeLk2M&amp;feature=youtu.be</a>
<b>Action Group 007: Session 1</b>	May 18, 2017	Action Group	This is the video recording for the first session of Action Group 007 entitled "Advancing Your Episodic Care Management."	<a href="https://www.youtube.com/watch?v=ly-h1a-25C4&amp;feature=youtu.be">https://www.youtube.com/watch?v=ly-h1a-25C4&amp;feature=youtu.be</a>
<b>Action Group 007: Session 2</b>	June 1, 2017	Action Group	This is the video recording for the second session of Action Group 007 entitled "Expanding Opportunities to Provide Episodic Care Management."	<a href="https://www.youtube.com/watch?v=stckdU69ijk&amp;feature=youtu.be">https://www.youtube.com/watch?v=stckdU69ijk&amp;feature=youtu.be</a>
<b>Action Group 007: Session 3</b>	June 15, 2017	Action Group	This is the video recording for Action Group 007, session 3, entitled "Examining the Role of the Patient in Episodic Care Management."	<a href="https://www.youtube.com/watch?v=gjtA8xl_GBU&amp;feature=youtu.be">https://www.youtube.com/watch?v=gjtA8xl_GBU&amp;feature=youtu.be</a>
<b>Action Group 008: Session 1</b>	May 18, 2017	Action Group	This is the video recording for the first session of Action Group 008 entitled "Advancing Your Episodic Care Management."	<a href="https://www.youtube.com/watch?v=_zbnNGqZo5A&amp;feature=youtu.be">https://www.youtube.com/watch?v=_zbnNGqZo5A&amp;feature=youtu.be</a>



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<b>Action Group 008: Session 2</b>	June 1, 2017	Action Group	This is the video recording for the second session of Action Group 008 entitled "Expanding Opportunities to Provide Episodic Care Management."	<a href="https://www.youtube.com/watch?v=kY5dZdbbuvM&amp;feature=youtu.be">https://www.youtube.com/watch?v=kY5dZdbbuvM&amp;feature=youtu.be</a>
<b>Action Group 008: Session 3</b>	June 15, 2017	Action Group	This is the video recording for Action Group 008, session 3, entitled "Examining the Role of the Patient in Episodic Care Management."	<a href="https://www.youtube.com/watch?v=Xupx96Ri4Y8&amp;feature=youtu.be">https://www.youtube.com/watch?v=Xupx96Ri4Y8&amp;feature=youtu.be</a>
<b>Action Group 010: Session 1</b>	June 8, 2017	Action Group	This is the video recording from Action Group 010, session 1, entitled "The Building Blocks of Team-based Care: Getting Started."	<a href="https://www.youtube.com/watch?v=-3U3oqyh94I&amp;feature=youtu.be">https://www.youtube.com/watch?v=-3U3oqyh94I&amp;feature=youtu.be</a>
<b>Action Group 010: Session 2</b>	June 22, 2017	Action Group	<i>Coming Soon!</i>	<i>Coming Soon!</i>