



# Optimize the business behind your practice.

This 5-course program is designed for managers or for those who oversee management duties. Learn critical management skills and get the tools you need to make an immediate impact on practice performance.

**Human Resource  
Management**

OCT 17-18, 2018

**Inventory  
Management**

NOV 14-15, 2018

**OSHA and Safety  
Management**

DEC 12-13, 2018

**Reputation  
Management**

JAN 23-24, 2019

**Financial  
Management**

FEB 27-28, 2019

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# MANAGEMENT SERIES

## LOCATION

Patterson Dental  
185 S. Douglas St., Suite 100  
El Segundo, CA 90245

## TIME

Breakfast: 8:30 a.m.  
Class – Day 1: 9:00 a.m. - 5:00 p.m.  
Class – Day 2: 9:00 a.m. - 1:00 p.m.

*Each course consists of two days of class. Breakfast, lunch and snacks will be provided.*

## CREDITS

12 CE credits per course

## PAYMENT

### INDIVIDUAL PRICING

- \$625 per course, billed upon course completion
- \$2,875 per series, billed after completion of first course attended

### GROUP PRICING

*(Two or more from the same practice attending the same course(s))*

- \$575 per person, per course, billed upon course completion
- \$2,625 per person, per series, billed after completion of first course attended



## MORE INFORMATION

Contact Robert Voll at [robert.voll@pattersonvet.com](mailto:robert.voll@pattersonvet.com)

Nearby lodging options are available; however, overnight accommodations are not included in course fee.

## SPEAKER

**Carol Hurst, LVT, CVJ, CVPM**

Carol became a licensed veterinary technician in 2005. But a fascination with animal medicine was only the beginning of her continual pursuit of professional growth. Even more than helping furred and feathered friends, she found that she enjoyed being able to effect positive change within her practice in a leadership role. A practice manager since 2007, Carol earned her CVPM credential in 2016. She takes great pride in serving as president of her local management group, which empowers local managers to reach their full potential. She is a partner at Blue Flame Veterinary Consulting and resides in Pearland, Texas, with her husband and two boxers.

RACE provider #203, programs are pending approval.



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